LEASE AGREEMENT

(revised 4/1/2016)

SCHENECTADY MUNICIPAL HOUSING AUTHORITY

375 Broadway Schenectady, New York 12305

Ten Eyck Apartments, Lincoln Heights, Schonowee Village, Yates Village, MacGathan Townhouses, Steinmetz Homes, Maryvale Apartments

SCHENECTADY MUNICIPAL HOUSING AUTHORITY LEASE AGREEMENT

1		LEASE AGREEMENT
2		
3		THIS LEASE IS IN TWO PARTS
4		
5	Part I	establishes the Terms and Conditions of the lease. They apply to all residents;
6		
7	Part I	I is a lease contract. This is executed by the residents and the Schenectady
8	Munic	ripal Housing Authority (SMHA), includes Part I Terms and Conditions (by
9	refere	nce) and the following information specific to each family's circumstances:
10		
11		• Identification of all members of Tenant household by relationship to the
12		Head of Household, their social security numbers, ages (at the time of
12 13 14		lease execution) and dates of birth (DOB);
15		 Unit address, occupancy date, project name and number;
16		
17		Pro-rated and full monthly rent amount, security deposit required, pro-
18		rated and full monthly utility allowance provided (if any) and the amount
19		of any other charges due under the lease;
20		Itilities and appliances provided by SMUA with the unit
21 22		 Utilities and appliances provided by SMHA with the unit;
22		All pamphlets or informational material provided to Tenant;
23 24		An pampinets of informational material provided to Tenant,
23 24 25 26 27		• Signature line for the parties to the lease (all adult members, 18 years and
26		older, of Tenant household must sign the lease); and
27		order, or remain mousement must sign the rease), and
		• Emergency telephone number for Tenant to use if maintenance problems
28 29 30 31		arise with the unit outside of normal SMHA working hours.
30		č
32	Motor	Deformings to Code of Endand Decrylations (CED) are shown throughout this lease in
33 34	Note:	References to Code of Federal Regulations (CFR) are shown throughout this lease in numeric format, such as [966.4(a)]. The CFR is the codification of the general and
35		permanent rules published in the Federal Register by the executive departments and
36		agencies of the Federal Government. It is divided into 50 titles that represent broad areas
37		subject to Federal regulation. Title 24 of the CFR pertains to the Department of Housing
38		and Urban Development. Therefore, complete title to the regulation [966.4(a)] is 24 CFR
39		966 A(a)

40	P	art I:	Residential Lease Agreement: Terms and Conditions
41 42 43 44	Municipa	al Hous	AGREEMENT (called the "Lease") is between the Schenectady sing Authority, (called "SMHA") and the Tenant named in Part II of this Tenant"). [966.4(a)]
45			20111110). [2001.(4)]
46	1.	Desc	cription of the Parties and Premises [966.4(a)]
47			
48		(a)	SMHA, using data provided by Tenant about income, family
49			composition, and needs, leases to Tenant, the property (called
50			"premises" or "dwelling unit") described Part II of this Lease
51			Agreement, subject to the terms and conditions contained in this Lease.
52			[966.4(a)]
53			
54		(b)	Premises must be used as the only private residence of the Tenant and
55			the family members named on Part II of the Lease. SMHA may, by prior
56			written approval, consent to Tenant's use of the unit for legal profit-
57			making activities subject to SMHA's policy on such activities.
58			[966.4(d)(1&2)]
59			
60		(c)	Any additions to household members named on the Lease, including
61			Live-in Aides and foster children, but excluding natural births,
62			adoptions, and court awarded custody require the advance written
63			approval of SMHA. Such approval will be granted only if the new
64			family members pass SMHA's screening criteria and a unit of the
65			appropriate size is available. Permission to add Live-in Aides and foster
66			children shall not be unreasonably refused. [966.4(a)(2)&(d)(3)(i)]
67 68			Tenant agrees to wait for SMHA's approval before allowing additional
69			persons to move into the Premises. Failure on the part of Tenant to comply with this provision is a serious violation of the material terms of
70			the Lease, for which SMHA may terminate the Lease in accordance with
71			Section 14. [966.4(f)(3)]
72			Section 14. [300.4(1)(3)]
73		(d)	Tenant shall report deletions (for any reason) from the household
74		(u)	members named on the Lease to SMHA in writing, within 10 days of the
75			occurrence. [966.4(c)(1)&(2)&(f)(3)]
76			occurrence. [700: 1(c)(1)&(2)&(1)(3)]
77	2.	Leas	se and Amount of Rent
78		Deu,	or and ramount of rent
79		(a)	Unless the family has violated the requirement for resident performance
80		(**)	of community service or participation in an economic self-sufficiency
81			program or this Lease is otherwise modified or terminated in accordance
82			with Section 13, this Lease shall automatically be renewed for
83			successive terms of one calendar year. [966.4(a)(1)] The rent amount is
			7 [· (-)/ /]

84 stated in Part II of this Lease. Rent shall remain in effect unless adjusted by SMHA in accordance with Section 7 herein. [966.4(c)] The amount 85 of the Total Tenant Payment and Tenant Rent shall be determined by 86 87 SMHA in compliance with HUD regulations and requirements and in accordance with SMHA's Admissions and Continued Occupancy Policy 88 (ACOP). In no case, except for a financial hardship exemption, will 89 90 SMHA charge the family less than the minimum monthly rent of \$50. 91 You may contact SMHA to request a financial hardship exemption. 92 93 Rent is due and PAYABLE in advance on the first day of each **(b)** 94 month and shall be considered delinquent after the fifth calendar 95 day of the month. Rent may include utilities as described in Section 7 below, and includes all maintenance services due to normal wear and 96 97 tear. [966.4(e)(1)&(3)] When SMHA makes any changes in the amount 98 of Total Tenant Payment or Tenant Rent, SMHA shall give written 99 notice to the Tenant. The notice shall state the new amount, and the date 100 from which the new amount is applicable. Rent redeterminations are subject to the Administrative Grievance Procedure. The notice shall also 101 state that Tenant may ask for an explanation of how the amount is 102 103 computed by SMHA. If Tenant asks for an explanation, SMHA shall respond in a reasonable time. [966.4(c)(4)]104 105 **3.** Other Charges: In addition to rent, Tenant is responsible for the payment of 106 certain other charges specified in the Lease. The type(s) and amounts of other 107 108 charges are specified in Part II of this Lease Agreement. Other charges can 109 include: [966.4(b)(2)] 110 Maintenance costs – The cost for services or repairs due to intentional or 111 (a) 112 negligent damage to the dwelling unit, common areas or grounds beyond normal wear and tear, caused by Tenant, household members or by 113 114 guests. When SMHA determines that needed maintenance is not caused by normal wear and tear, Tenant shall be charged for the cost of such 115 116 service, either in accordance with the Schedule of Maintenance Charges posted by SMHA or (for work not listed on the Schedule of Maintenance 117 118 Charges) based on the actual cost to SMHA for the labor and materials needed to complete the work. If overtime work is required, overtime 119 120 rates shall be charged. [966.4(b)(2)] 121 122 Excess Utility Charges – At developments where utilities are provided by SMHA, a charge shall be assessed for excess utility consumption due 123 124 to the operation of minor Tenant-supplied appliances. This charge does

[966.4(b)(2)]

125

126

127

not apply to Tenants who pay their utilities directly to a utility supplier.

128		(c) Charges for removing Tenant supplied air conditioners: Window mount
129		or window exhaust air conditioners may be installed only during the
130		period of June 1 through September 30. Any Window mount or window
131		exhaust air conditioners installed during the period October 1 through
132		May 31 may be removed by SMHA personnel, at which time a charge of
133		\$20 per air conditioner removed will be assessed on Tenant. If a doctor
134		provides a prescription that Tenant requires an air conditioner during the
135		restricted months, an air conditioner will be allowed, and a \$20 per
136		month charge will be assessed for each month the air conditioner is
137		installed.
138		
139		(d) Late Charges – A charge of \$15.00 for rent or other charges paid after
140		the fifth calendar day of the month. [966.4(b)(3)] SMHA shall provide
141		written notice of the amount of any charge in addition to Tenant Rent,
142		and when the charge is due. Charges in addition to rent are due no
143		sooner than two weeks after Tenant receives SMHA's written notice of
144		charge. [966.4(b)(4)]
145		
146		(e) Court Costs and Attorney Fees – Tenant will be responsible for all
147		reasonable court costs and attorney fees incurred in the enforcement of
148		the provisions of this lease unless Tenant prevails in the action. For the
149		purpose of this Lease Agreement court costs shall include fees for the
150		service of process of legal notices.
151		
152	4.	Payment Location: Rent and other charges can be paid at the Main Office
153		located at 375 Broadway, Schenectady, New York 12305. SMHA will only
154		accept cash at designated times at the Tenant payment window at 375
155		Broadway. Tenants who have submitted a check that is returned for
156		insufficient funds shall be required to make all future payments by cashier's
157		check, money order or cash as defined above. Tenant shall be liable for any
158		fees associated with checks returned for insufficient funds.
159		
160	5.	Security Deposit
161		
162		(a) Tenant Responsibilities: Tenant agrees to pay an amount equal to one
163		month's Total Tenant Payment. The dollar amount of the security
164		deposit is noted on Part II of this Residential Lease. [966.4(b)(5)]
165		
166		(b) SMHA's responsibilities: SMHA will use the Security Deposit at the
167		termination of this lease:
168		
169		1. To pay the cost of any rent or any other charges owed by Tenant at
170		the termination of this lease.
171		

2. To reimburse the cost of repairing any intentional or negligent 172 damages to the dwelling unit caused by Tenant, household members 173 174 or guests. 175 176 The Security Deposit may not be used to pay rent or other charges while Tenant occupies the dwelling unit. No refund of the Security Deposit 177 will be made until Tenant has vacated, and SMHA has inspected the 178 179 dwelling unit. The return of a Security Deposit shall occur within 30-days after Tenant 180 181 moves out. SMHA agrees to return the Security Deposit, if any, to 182 Tenant when he/she vacates, less any deductions for any costs indicated 183 above, so long as Tenant furnishes SMHA with a forwarding address. If 184 any deductions are made, SMHA will furnish Tenant with a written statement of any such costs for damages and/or other charges deducted 185 from the Security Deposit. 186 187 188 6. Utilities and Appliances (966.4 (b)(1)] 189 190 (a) SMHA Supplied Utilities: If indicated by an (X) on Part II of the Lease 191 Agreement, SMHA will supply the indicated utility: electricity, natural 192 gas, heating fuel, water, sewer service, trash collection. SMHA will not 193 be liable for the failure to supply utility service for any cause whatsoever 194 beyond its control. 195 196 If indicated by an (X) on Part II of the Lease Agreement, SMHA will 197 provide a cooking range and refrigerator. Other major electrical appliances, air conditioners, freezers, extra refrigerators, washers, 198 199 dryers, etc., may be installed and operated only with the written approval of SMHA, and shall be Energy Star labeled. Any major electrical 200 appliance purchased after executing this Lease Agreement shall meet the 201 202 most current Energy Star rating. If Tenant is unsure if an appliance 203 meets the Energy Star criteria defined in this lease, they should contact 204 their Project Manager for assistance PRIOR TO PURCHASING AN 205 APPLIANCE. Energy Star is a joint program of the U.S. Environmental 206 Protection Agency and the U.S. Department of Energy helping us all save money and protect the environment through energy efficient 207 208 products and practices. A monthly service charge will be payable by 209 Tenant for the electricity used in the operation of such appliances, as 210 shown on the Schedule posted in the Project Office. [966.4 (b)(2)] 211 212 Tenant-paid Utilities: If Tenant resides in a development where SMHA 213 does not supply electricity, natural gas, heating fuel, water, sewer service, or trash collection, an Allowance for Utilities shall be 214 215 established, appropriate for the size and type of the dwelling unit, for

216			utilities Tenant pays directly to the utility supplier. The Total Tenant
217			Payment less the Allowance for Utilities equals Tenant Rent. If the
218			Allowance for the Utilities exceeds the Total Tenant Payment, SMHA
219			will pay a Utility Reimbursement each month. [5.632]
220			
221			SMHA may change the Allowance any time during the term of the lease,
222			and shall give Tenant 60-days written notice of the revised allowance
223			along with any resultant changes in Tenant Rent or Utility
224			Reimbursement. [965.473 (c)].
225			(-/)
226			If Tenant's actual utility bill exceeds the Allowance for Utilities, Tenant
227			shall be responsible for paying the <u>actual</u> bill to the supplier. If Tenant's
228			actual utility bill is LESS than the Allowance for Utilities, Tenant shall
229			receive the benefit of such saving.
			receive the benefit of such saving.
230		(a)	Toward Descriptibilities, Toward agrees not to weath the willities movided
231		(c)	Tenant Responsibilities: Tenant agrees not to waste the utilities provided
232			by SMHA and to comply with any applicable law, regulation, or
233			guideline of any governmental entity regulating utilities or fuels. [966.4
234			(f)(8)]
235			
236			Tenant also agrees to abide by any local ordinance or House Rules
237			restricting or prohibiting the use of space heaters in multi-dwelling units.
238			
239	7.		ms and Conditions: The following terms and conditions of occupancy are
240		mad	e a part of the lease.
241			
242		(a)	Use and Occupancy of Dwelling: Tenant shall have the right to
243			exclusive use and occupancy of the dwelling unit for Tenant and other
244			household members listed on the lease. With the prior written consent of
245			SMHA, members of the household may engage in legal profit making
246			activities in the dwelling unit. [966.4(d)(1)&(2)]
247			
248			This provision permits reasonable accommodation of Tenant's guests or
249			visitors for a period not exceeding a total of fourteen (14) days each
250			
			year. Permission may be granted upon written request to the
			year. Permission may be granted, upon written request to the management, for an extension of this provision, [966.4(d)(1)]
251			year. Permission may be granted, upon written request to the management, for an extension of this provision. [966.4(d)(1)]
251 252		(h)	management, for an extension of this provision. [966.4(d)(1)]
251 252 253		(b)	management, for an extension of this provision. [966.4(d)(1)] Redetermination of Rent, Dwelling Size, and Eligibility. The rent
251 252 253 254		(b)	management, for an extension of this provision. [966.4(d)(1)] Redetermination of Rent, Dwelling Size, and Eligibility. The rent amount as fixed in Part II of the Lease Agreement is due on the first day
251 252 253 254 255		(b)	management, for an extension of this provision. [966.4(d)(1)] Redetermination of Rent, Dwelling Size, and Eligibility. The rent
251 252 253 254 255 256		(b)	management, for an extension of this provision. [966.4(d)(1)] Redetermination of Rent, Dwelling Size, and Eligibility. The rent amount as fixed in Part II of the Lease Agreement is due on the first day of each month until changed as described below.
251 252 253 254 255 256 257		(b)	management, for an extension of this provision. [966.4(d)(1)] Redetermination of Rent, Dwelling Size, and Eligibility. The rent amount as fixed in Part II of the Lease Agreement is due on the first day of each month until changed as described below. 1. The status of each family is to be reexamined at least once a year. If
251 252 253 254 255 256		(b)	management, for an extension of this provision. [966.4(d)(1)] Redetermination of Rent, Dwelling Size, and Eligibility. The rent amount as fixed in Part II of the Lease Agreement is due on the first day of each month until changed as described below.

260 reexamination shall be the first day of the calendar month of the move in date/initial Lease date. For example, if a Tenant's move in 261 date/initial Lease date falls on January 8th, the Tenant's effective 262 263 Anniversary Date for reexamination and annual rent adjustments shall be January 1. Tenants paying Flat Rent shall have their incomes 264 reexamined every three years. At the annual recertification Tenant 265 shall certify compliance with the 8 hour per month community 266 267 service requirement, if applicable. [960.209] 268 269 2. Tenant promises to supply SMHA, when requested, with accurate 270 information about: family composition, age of family members, 271 income and source of income of all family members, assets, 272 community service activities, and related information necessary to 273 determine eligibility, annual income, adjusted income, and rent. 274 [966.4(c)(2)]275 276 Failure to supply such information when requested is a serious 277 violation of the terms of the Lease for which SMHA may terminate 278 the lease. 279 280 All information must be verified. Tenant agrees to comply with 281 SMHA requests for verification by signing releases for third-party 282 sources, presenting documents for review, or providing other 283 suitable forms of verification. [966.4(c)(2)]284 285 SMHA shall give Tenant reasonable notice of what actions Tenant 286 must take, and of the date by which any such action must be taken 287 for compliance under this section. This information will be used by SMHA to decide whether the amount of the rent should be changed, 288 289 and whether the dwelling unit size is still appropriate for Tenant's 290 needs. 291 292 The determination will be made in accordance with the Admissions 293 and Continued Occupancy Policy, which is publicly posted in the 294 Project Office. A copy of the policies can be furnished on request at the expense of the person making the request. 295 296 297 3. Rent will not change during the period between regular 298 reexaminations, UNLESS during such period: 299 300 Tenant can verify a change in his/her circumstances (such 301 as decline in or loss of income) that would justify a reduction in rent, except that rent shall not be reduced 302 303 because a Tenant's Temporary Assistance for Needy

304 305 306 307	Families (TANF) grant is reduced because tenant committed welfare fraud or failed to comply with any economic self-sufficiency requirement; or
308 309 310	b. Household is paying the Minimum Rent and experiences an increase in household income that would justify an increase in rent; or
311 312 313 314 315	c. Household has had a previous reduction in rent, pursuant to section 7(b)(3)(a) above, and experiences an increase in household income that would justify an increase in rent; or
316 317 318 319	d. It is found that Tenant has misrepresented the facts upon which the rent is based so that the rent Tenant is paying is less than the rent that tenant should have been charged,
320 321 322 323	SMHA will apply a retroactive rent increase to the first of the month following the month in which the misrepresentation occurred. (Misrepresentation of the facts upon which rent is based may constitute fraud, and
324 325 326 327	SMHA may make a complaint of larceny or fraud to the appropriate law enforcement agency. Fraud is a crime and a crime of this nature involves public funds and therefore will be pursued vigorously through the legal system.)
328 329 330 331	e. Rent formulas or procedures are changed by Federal law or regulation.
332 333 334 335	4. Any request for a reduction in rent due to a change in circumstances, must be delivered IN WRITING to SMHA, along with proof of change in circumstances, within 10 days of the change
336 337 338 339	When tenant is paying the minimum rent, or if a previous reduction in rent was granted, Tenant must report, IN WRITING to SMHA, increases in household income within 10 days of the occurrence, until the next scheduled reexamination.
340 341 342 343 344	5. All changes in family composition must be reported to SMHA within 10 days of occurrence. If it is found that Tenant has misrepresented the facts regarding family composition causing the rent Tenant is paying to be less than the rent that Tenant should have
345 346 347	been charged, SMHA will apply a rent increase retroactive to the first of the month following the month in which the misrepresentation occurred. (Misrepresentation of the facts upon

348		which rent is based may constitute fraud, and SMHA may make a
349		complaint of larceny or fraud to the appropriate law enforcement
350		agency.)
351		
352		This lease will NOT be revised to permit a change of family
353		composition resulting from a request to allow adult children to move
354		back into the unit unless it is determined that the move is essential
355		for the mental or physical health of Tenant AND it does not
356		disqualify the family for size of unit it is currently occupying.
357		
358	(c)	Rent Adjustments: Tenant will be notified in writing of any rent
359	` '	adjustment due to the situations described above. All notices will state
360		the effective date of the rent adjustment.
361		·
362		1. In the case of a rent decrease, the adjustment will become effective
363		on the first day of the month following the reported change in
364		circumstances, provided Tenant reported the change as specified
365		above.
366		
367		2. In the case of a rent increase, when an increase in income occurs
368		after a prior rent reduction or if Tenant is paying the minimum rent,
369		and is reported within 10 calendar days of the occurrence, the
370		increase will become effective the first day of the second month
371		following the month in which the change was reported. If the
372		increase is not reported within 10 calendar days, Tenant may be
373		charged with misrepresenting the facts upon which the rent is based.
374		2888
375		3. In the case of a rent increase due to misrepresentation, failure to
376		report a change in family composition, or failure to report an
377		increase in income (after a reduction in rent or if paying the
378		minimum rent), SMHA shall make a complaint of fraud to the
379		appropriate law enforcement agency. Fraud is a crime of larceny and
380		a crime of this nature involves public funds and therefore will be
381		pursued vigorously through the legal system. (SMHA may apply a
382		rent increase retroactive to the first of the month following the month
383		in which the misrepresentation occurred.)
384		in which the inisrepresentation occurredly
385	(d)	Transfers [966.4(c)(3)]
386	(4)	
387		1. Tenant agrees that if SMHA determines that the size or design of the
388		dwelling unit is no longer appropriate to Tenant's needs, SMHA
389		shall send Tenant written notice. Tenant further agrees to accept a
390		new lease for a different dwelling unit of the appropriate size or
391		design. This transfer shall occur at Tenant's expense.

392			
393			2. SMHA may move a Tenant into another unit if it is determined
394			necessary to rehabilitate or demolish Tenant's unit. Transfer will
395			occur at SMHA's expense unless rehabilitation or demolition is
396			caused by Tenant's negligent or adverse action.
397			
398			If a Tenant makes a written request for special unit features in
399			support of a documented disability, SMHA shall modify Tenant's
400			existing unit unless the modifications exceed what is reasonable. If
401			the cost and extent of the modifications needed are tantamount to
402			those required for a fully accessible unit, SMHA may transfer Tenant
403			to another unit with the features requested at SMHA's expense.
404			
405			3. A Tenant without disabilities that is housed in a unit with special
406			features must transfer to a unit without such features should a Tenant
407			with disabilities need their unit. This transfer shall occur at Tenant's
408			expense.
409			
410			4. In the case of involuntary transfers, Tenant shall be required to move
411			into the dwelling unit made available by SMHA. Tenant shall be
412			given 15 days time in which to move following delivery of a transfer
413			notice. If Tenant refuses to move, SMHA may terminate the lease.
414			[966.4(c)(3)]
415			
416			5. Involuntary transfers are subject to the Grievance Procedure, and no
417			such transfers may be made until either the time to request a
418			Grievance has expired or the procedure has been completed.
419			[966.4(c)(4)]
420			
421			6. SMHA will consider any Tenant requests for transfers in accordance
422			with the transfer priorities established in the Admissions and
423			Continued Occupancy Policies.
424			
425	8.	SMI	HA Obligations [966.4(e)] SMHA shall be obligated:
426			
427		(a)	To maintain the dwelling unit and the project in decent, safe and sanitary
428			conditions; [966.4(e)(1)]
429			
430		(b)	To comply with the requirements of applicable building codes, housing
431			codes, and HUD regulations materially affecting health and safety;
432			[966.4(e)(2)]
433			
434		(c)	To make necessary repairs to the dwelling unit; [966.4(e)(3)]
435			- -

436	(d)	To keep project buildings, facilities, and common areas not otherwise
437		assigned to Tenant for maintenance and upkeep (areas assigned to
438		Tenant for maintenance and upkeep are defined in the Tenant Handbook,
439		which is incorporated into this lease by reference), in a clean and safe
440		condition; [966.4(e)(4)]
441		
442	(e)	To maintain in good and safe working order and condition electrical,
443	(-)	plumbing, sanitary, heating, ventilating, and other facilities and
444		appliances, including elevators supplied or required to be supplied by
445		SMHA; [966.4(e)(5)]
446		21.11.1.1, [5 001.(0)(0)]
447	(f)	To provide and maintain appropriate receptacles and facilities (except
448	(1)	container for the exclusive use of an individual Tenant family) for the
449		deposit of garbage, rubbish, and other waste removed from the premise
450		by Tenant as required by this lease; [966.4(e)(6)]
451		by Tenant as required by this lease, [700.4(c)(0)]
452	(g)	To supply running water and reasonable amounts of hot water and
453	(5)	reasonable amount of heat at appropriate times of the year according to
454		local custom and usage; EXCEPT where the building that includes the
455		dwelling unit is not required to be equipped for that purpose, or where
456		heat or hot water is generated by an installation within the exclusive
457		control of Tenant and supplied by a direct utility connection;
458		[966.4(e)(7)]
459		[900.4(e)(7)]
460	(b)	To notify Tanant of the specific grounds for any proposed adverse ection
	(h)	To notify Tenant of the specific grounds for any proposed adverse action
461 462		by SMHA. (Such adverse action includes, but is not limited to: a
463		proposed lease termination, transfer of Tenant to another unit, change in
		amount of rent, imposition of charges for maintenance and repair, or for
464		excess consumption of utilities.) When SMHA is required to afford
465		Tenant the opportunity for a hearing under the SMHA Grievance
466		Procedure for a grievance concerning a proposed action:
467		
468		1. The Notice of the proposed adverse action shall inform Tenant of the
469		right to request such hearing. In the case of lease termination, a
470		notice of lease termination that complies with 966.4(1)(3) shall
471		constitute adequate notice of proposed adverse action.
472		
473		2. In the case of a proposed adverse action other than a proposed lease
474		termination, SMHA shall not take the proposed action until time to
475		request such a hearing has expired or (if hearing was timely
476		requested) the grievance process has been completed. [966.4(e)(8)]
477		
478		
479		

480	9.	Tena	ant's Obligations: Tenant shall be obligated:
481			
182		(a)	Not to assign the lease or sublease the dwelling unit. [966.4(f)(1)]
183			
184		(b)	Not to give accommodation to boarders or lodgers; [966.4(f)(2)]
185			
186		(c)	Not to give accommodation to long term guests (in excess of 14 days per
187			year) without the advance written consent of SMHA.
188			
189		(d)	To use the dwelling unit solely as a private dwelling for Tenant and
190			Tenant's household as identified in Part II of the lease, and not to use or
1 91			permit its use for any other purpose, except as permitted in Part 1(b) of
192			this lease, which references 966.4(d)(1&2).
193			
194			This provision does not exclude the care of foster children or live-in care
195			of a member of Tenant's family, provided the accommodation of such
196			persons conforms the SMHA's occupancy standards, and so long as
197			SMHA has granted prior written approval for the foster child(ren), or
198			live-in aide to reside in the unit. [966.4(d)(3)(i)]
199			
500		(e)	To abide by necessary and reasonable regulations promulgated by
501			SMHA for the benefit and well-being of the housing project and
502			Tenants. These regulations shall be posted in a conspicuous manner in
503			the project office and are incorporated by reference in this lease.
504			Violation of such regulations constitutes a violation of the lease.
505			[966.4(f)(4)]
506			
507		(f)	To comply with the requirements of applicable state and local building
508			or housing codes, materially affecting health and/or safety of Tenant and
509			household. Violations of such codes may subject Tenant to fines as
510			indicated in the codes, or some amount of fine not to exceed the
511			maximum defined in the codes. [966.4(f)(5)]
512			
513		(g)	To keep the dwelling unit and other such areas as may be assigned to
514			Tenant for exclusive use, and areas as defined in the Tenant Handbook,
515			in a clean and safe condition. [966.4(f)(6)] This includes keeping front
516			and rear entrances and walkways for the exclusive use of Tenant, free
517			from hazards and trash and keeping the yard free of debris, litter and
518			hazards. Snow and ice on porches, walkways and steps in the front and
519			rear of Tenant's apartment shall be removed by Tenant. The exterior
520			grounds immediately in the front and/or the rear of Tenant's unit, as
521			applicable, shall be maintained by Tenant to be free of debris, litter
522			and/or trash. Failure to comply will cause SMHA to remove debris, litter

523		and/or trash and charge Tenant according to the Tenant Charges
524		Schedule.
525	a >	
526	(h)	To dispose of all garbage, rubbish, and other waste from the dwelling
527		unit in a sanitary and safe manner only in containers approved or
528		provided by SMHA. [966.4(f)(7)] To refrain from, and cause members
529		of Tenant's household or guest to refrain from, littering or leaving trash
530		and debris in common areas.
531		
532	(i)	To use only in a reasonable manner all electrical, sanitary, heating,
533		ventilating, air-conditioning, and other facilities and appurtenances
534		including elevators. [966.4(f)(8)]
535		
536	(j)	To refrain from, and to cause household and guests to refrain from
537		destroying, defacing, damaging, or removing any part of dwelling unit or
538		project. [966.4(f)(9)]
539		
540	(k)	To pay reasonable charges (other than for normal wear and tear) for the
541		repair of damages to the dwelling unit, project buildings, facilities, or
542		common areas caused by Tenant, household members or guests, as
543		defined in the Tenant Charges Schedule. [966.4(f)(10)]
544		
545	(1)	To act, and cause household members or guests to act in a manner that
546	(-)	will:
547		
548		1. Not disturb other residents' peaceful enjoyment of their
549		accommodations; and
550		
551		2. Be conducive to maintaining all SMHA projects in a decent, safe and
552		sanitary condition. [966.4(f)(11)]
553		
554	(m)	To assure that Tenant, any member of the household, a guest, or another
555	(111)	person under Tenant's control, shall not engage in:
556		person under Tenant's control, shan not engage in.
557		1. Any criminal activity that threatens the health, safety, or right to
558		peaceful enjoyment of SMHA's public housing premises by other
559		residents or employees of SMHA; or
560		residents of employees of Sivilia, of
561		2. Any drug-related criminal activity on or off the premises. Any
562		
563		criminal activity in violation of the preceding sentence shall be cause for termination of tenancy, and for eviction from the unit. (For the
564 565		purpose of this lease, the term drug-related criminal activity means
565		the illegal possession, manufacture, sale, distribution, use or
566		possession with intent to manufacture, sell, distribute, or use, of a

567		controlled substance as defined in Section 102 of the Controlled
568		Substances Act.) [966.4(f)(12)]
569		
570		3. To assure that no member of the household engages in an abuse or
571		pattern of abuse of alcohol that affects the health, safety or right to
572		peaceful enjoyment of the premises by other Tenants.
573		
574		4. To make no alterations or repairs or redecorations to the interior or
575		exterior of the dwelling unit, or to the equipment, nor to install
576		additional equipment or major appliances without written consent of
577		SMHA. To make no changes to locks or install new locks on interior
578		or exterior doors. To use no nails, tacks, screws, brackets or fasteners
579		on any part of the dwelling unit (a reasonable number of picture
580		hangers expected without authorization by SMHA).
581		,
582	(n)	To give prompt prior notice to SMHA, in accordance with Part XIII
583	` /	hereof, of Tenants leaving dwelling unit unoccupied for any period
584		exceeding one calendar week.
585		6
586	(o)	To act in a cooperative manner with neighbors and SMHA staff. To
587	` /	refrain from and cause members of Tenant's household or guests to
588		refrain from acting or speaking in an abusive or threatening manner
589		toward neighbors and/or SMHA staff.
590		
591	(p)	Not to display, use, or possess or allow members of Tenant's household
592	(1)	or guests to display, use, or possess any illegal firearms (operable or
593		inoperable), or other illegal weapons as defined by the laws and the
594		courts of the State of New York, anywhere on the property of SMHA.
595		, , , , , , , , , , , , , , , , , , , ,
596	(q)	To take reasonable precautions to prevent fires and to refrain from
597	` ='	storing or keeping highly volatile or flammable materials upon the
598		premises. Removing, damaging or in any way disabling a smoke
599		detector so that it does not operate properly is a violation of SMHA
600		policy and a violation of the law.
601		
602	(r)	To avoid obstructing sidewalks, areaways, galleries, passages, elevators,
603	` '	or stairs, and to avoid using these for purposes other than going in and
604		out of the dwelling unit.
605		
606	(s)	To refrain from erecting or hanging radio or television antennas or
607		satellite dishes on or from any part of the dwelling unit. Satellite dishes
608		are only allowed inside of a resident's apartment. If Tenant has an
609		existing radio or television antenna or satellite dish contract in place at
610		the time Tenant executes this Lease Agreement, and will incur a penalty

611		fee for prematurely terminating service, then Tenant may keep the
612		antenna or satellite dish installed until the contract period/penalty period
613		expires. Tenant must provide the original contract document that
614		indicates the contract terms, including the penalty fee. If the antenna or
615		satellite dish is in an unsafe condition, or is causing damage to the
616		Authority's property, the dish shall be removed regardless of contract
617		commitments and penalty fee.
618		
619	(t)	To refrain from placing signs of any type in or about the dwelling except
620	()	those allowed under applicable zoning ordinances and then only after
621		having received written permission of SMHA.
622		
623	(u)	To refrain from, and cause members of Tenant's household to refrain
624	()	from keeping, maintaining, harboring, or boarding any animal of any
625		nature in the dwelling unit except in accordance with the SMHA's pet
626		policy, unless a verified disability warrants the possession of a service
627		animal or companion animal.
628		unified of companion unified.
629	(v)	To remove from SMHA property any vehicles without valid registration
630	(*)	and/or inspection stickers. Tenant shall acquire and display on their
631		vehicle(s) (rear window driver side) an SMHA parking permit decal. To
632		refrain from parking any vehicles in any right-of-way or fire lane
633		designated and marked by SMHA. Any inoperable or unlicensed vehicle
634		as described above will be removed from SMHA property at Tenant's
635		expense. Automobile repairs are not permitted on project site, except as
636		may be defined in the Tenant Handbook.
637		may be defined in the Tenant Handbook.
638	(***)	To remove any personal property left on SMUA property when Topont
639	(w)	To remove any personal property left on SMHA property when Tenant leaves, shandons or surranders the dwelling unit. Property left for more
640		leaves, abandons or surrenders the dwelling unit. Property left for more
		than 30 days shall be considered abandoned and will be disposed of by
641 642		SMHA. Costs for storage and disposal shall be assessed against the
-		former Tenant.
643	()	
644	(x)	To use reasonable care to keep his dwelling unit in such condition as to
645		ensure proper health and sanitation standards for Tenant, household
646		members and neighbors. TENANT SHALL NOTIFY THE
647		AUTHORITY PROMPTLY OF KNOWN NEED FOR REPAIRS
648		TO THEIR DWELLING UNIT, and of known unsafe or unsanitary
649		conditions in the dwelling unit or in common areas and grounds of the
650		Project. Tenant's failure to report the need for repairs in a timely manner
651		shall be considered to contribute to any damage that occurs, and Tenant
652		will be charged for the additional damage.
653		

654		(y)	Not to commit any larceny by way of fraud in connection with any
655			Federal housing assistance program, and not to receive assistance for
656			occupancy of any other unit assisted under any Federal housing
657			assistance program during the term of the lease, with the exception of
658			overlap between the Low Rent and Housing Choice Voucher programs
659			that may be allowed by regulation.
660			
661		(z)	To pay on time any utility bills for utilities supplied to Tenant by a direct
662			connection to the utility company, and to avoid disconnection of utility
663			service for such utilities.
664			
665		(aa)	For each adult in the Tenant household to perform at least 8 hours per
666			month of qualifying community service (as specified by the SMHA)
667			unless the requirement is waived due to age, disability, or the fact that an
668			adult is excused from this requirement because he/she is working,
669			attending an educational institution, or participating in some other
670			qualified training program.
671			
672		(bb)	Energy Conservation: Tenant shall adhere to all energy conservation
673			requirements in this lease and any other energy conservation policy that
674			may be added to the Authority's Admissions and Continued Occupancy
675			Policy.
676			•
676 677	10.	Defe	ects Hazardous to Life, Health or Safety: In the event that the dwelling
	10.		
677	10.	unit i	ects Hazardous to Life, Health or Safety: In the event that the dwelling
677 678	10.	unit i	ects Hazardous to Life, Health or Safety: In the event that the dwelling is damaged to the extent that conditions are created that are hazardous to
677 678 679	10.	unit i	ects Hazardous to Life, Health or Safety: In the event that the dwelling is damaged to the extent that conditions are created that are hazardous to
677 678 679 680	10.	unit i	ects Hazardous to Life, Health or Safety: In the event that the dwelling is damaged to the extent that conditions are created that are hazardous to ife, health, or safety of the occupants: [966.4(h)]
677 678 679 680 681	10.	unit i	ects Hazardous to Life, Health or Safety: In the event that the dwelling is damaged to the extent that conditions are created that are hazardous to ife, health, or safety of the occupants: [966.4(h)]
677 678 679 680 681 682	10.	unit is the li	ects Hazardous to Life, Health or Safety: In the event that the dwelling is damaged to the extent that conditions are created that are hazardous to ife, health, or safety of the occupants: [966.4(h)] SMHA Responsibilities:
677 678 679 680 681 682 683	10.	unit is the li	ects Hazardous to Life, Health or Safety: In the event that the dwelling is damaged to the extent that conditions are created that are hazardous to ife, health, or safety of the occupants: [966.4(h)] SMHA Responsibilities: SMHA shall be responsible for repair of the unit within a reasonable period of time after receiving notice from Tenant, provided, if the
677 678 679 680 681 682 683 684 685	10.	unit is the li	ects Hazardous to Life, Health or Safety: In the event that the dwelling is damaged to the extent that conditions are created that are hazardous to ife, health, or safety of the occupants: [966.4(h)] SMHA Responsibilities: SMHA shall be responsible for repair of the unit within a reasonable period of time after receiving notice from Tenant, provided, if the damage was caused by Tenant, household members, or guests, the
677 678 679 680 681 682 683 684	10.	unit is the li	ects Hazardous to Life, Health or Safety: In the event that the dwelling is damaged to the extent that conditions are created that are hazardous to ife, health, or safety of the occupants: [966.4(h)] SMHA Responsibilities: SMHA shall be responsible for repair of the unit within a reasonable period of time after receiving notice from Tenant, provided, if the
677 678 679 680 681 682 683 684 685 686	10.	unit is the lift the lift 1. So (a)	ects Hazardous to Life, Health or Safety: In the event that the dwelling is damaged to the extent that conditions are created that are hazardous to ife, health, or safety of the occupants: [966.4(h)] SMHA Responsibilities: SMHA shall be responsible for repair of the unit within a reasonable period of time after receiving notice from Tenant, provided, if the damage was caused by Tenant, household members, or guests, the reasonable cost of the repairs shall be charged to Tenant. [966.4 (h)(2)]
677 678 679 680 681 682 683 684 685 686 687	10.	unit is the li	ects Hazardous to Life, Health or Safety: In the event that the dwelling is damaged to the extent that conditions are created that are hazardous to ife, health, or safety of the occupants: [966.4(h)] SMHA Responsibilities: SMHA shall be responsible for repair of the unit within a reasonable period of time after receiving notice from Tenant, provided, if the damage was caused by Tenant, household members, or guests, the reasonable cost of the repairs shall be charged to Tenant. [966.4 (h)(2)] SMHA shall offer Tenant a replacement dwelling unit, if available, if
677 678 679 680 681 682 683 684 685 686 687 688	10.	unit is the lift the lift 1. So (a)	ects Hazardous to Life, Health or Safety: In the event that the dwelling is damaged to the extent that conditions are created that are hazardous to ife, health, or safety of the occupants: [966.4(h)] SMHA Responsibilities: SMHA shall be responsible for repair of the unit within a reasonable period of time after receiving notice from Tenant, provided, if the damage was caused by Tenant, household members, or guests, the reasonable cost of the repairs shall be charged to Tenant. [966.4 (h)(2)] SMHA shall offer Tenant a replacement dwelling unit, if available, if necessary repairs cannot be made within a reasonable time. SMHA is
677 678 679 680 681 682 683 684 685 686 687 688 689	10.	unit is the lift the lift 1. So (a)	cets Hazardous to Life, Health or Safety: In the event that the dwelling is damaged to the extent that conditions are created that are hazardous to ife, health, or safety of the occupants: [966.4(h)] SMHA Responsibilities: SMHA shall be responsible for repair of the unit within a reasonable period of time after receiving notice from Tenant, provided, if the damage was caused by Tenant, household members, or guests, the reasonable cost of the repairs shall be charged to Tenant. [966.4 (h)(2)] SMHA shall offer Tenant a replacement dwelling unit, if available, if necessary repairs cannot be made within a reasonable time. SMHA is not required to offer Tenant a replacement unit if Tenant, household
677 678 679 680 681 682 683 684 685 686 687 688 689 690	10.	unit is the lift the lift 1. So (a)	ects Hazardous to Life, Health or Safety: In the event that the dwelling is damaged to the extent that conditions are created that are hazardous to ife, health, or safety of the occupants: [966.4(h)] SMHA Responsibilities: SMHA shall be responsible for repair of the unit within a reasonable period of time after receiving notice from Tenant, provided, if the damage was caused by Tenant, household members, or guests, the reasonable cost of the repairs shall be charged to Tenant. [966.4 (h)(2)] SMHA shall offer Tenant a replacement dwelling unit, if available, if necessary repairs cannot be made within a reasonable time. SMHA is
677 678 679 680 681 682 683 684 685 686 687 688 689	10.	unit is the lift the lift 1. So (a)	cets Hazardous to Life, Health or Safety: In the event that the dwelling is damaged to the extent that conditions are created that are hazardous to ife, health, or safety of the occupants: [966.4(h)] SMHA Responsibilities: SMHA shall be responsible for repair of the unit within a reasonable period of time after receiving notice from Tenant, provided, if the damage was caused by Tenant, household members, or guests, the reasonable cost of the repairs shall be charged to Tenant. [966.4 (h)(2)] SMHA shall offer Tenant a replacement dwelling unit, if available, if necessary repairs cannot be made within a reasonable time. SMHA is not required to offer Tenant a replacement unit if Tenant, household
677 678 679 680 681 682 683 684 685 686 687 688 689 690 691	10.	unit is the lift the lift (a)	Some sects Hazardous to Life, Health or Safety: In the event that the dwelling is damaged to the extent that conditions are created that are hazardous to ife, health, or safety of the occupants: [966.4(h)] Some MHA Responsibilities: SMHA shall be responsible for repair of the unit within a reasonable period of time after receiving notice from Tenant, provided, if the damage was caused by Tenant, household members, or guests, the reasonable cost of the repairs shall be charged to Tenant. [966.4 (h)(2)] SMHA shall offer Tenant a replacement dwelling unit, if available, if necessary repairs cannot be made within a reasonable time. SMHA is not required to offer Tenant a replacement unit if Tenant, household members, or guests caused the hazardous condition. [966.4 (h)(3)]
677 678 679 680 681 682 683 684 685 686 687 688 689 690 691 692 693 694	10.	unit is the lift of the lift o	ects Hazardous to Life, Health or Safety: In the event that the dwelling is damaged to the extent that conditions are created that are hazardous to ife, health, or safety of the occupants: [966.4(h)] SMHA Responsibilities: SMHA shall be responsible for repair of the unit within a reasonable period of time after receiving notice from Tenant, provided, if the damage was caused by Tenant, household members, or guests, the reasonable cost of the repairs shall be charged to Tenant. [966.4 (h)(2)] SMHA shall offer Tenant a replacement dwelling unit, if available, if necessary repairs cannot be made within a reasonable time. SMHA is not required to offer Tenant a replacement unit if Tenant, household members, or guests caused the hazardous condition. [966.4 (h)(3)] Tenant shall accept any replacement unit offered by SMHA.
677 678 679 680 681 682 683 684 685 686 687 688 689 690 691 692 693	10.	unit is the lift the lift (a)	Some sects Hazardous to Life, Health or Safety: In the event that the dwelling is damaged to the extent that conditions are created that are hazardous to ife, health, or safety of the occupants: [966.4(h)] Some MHA Responsibilities: SMHA shall be responsible for repair of the unit within a reasonable period of time after receiving notice from Tenant, provided, if the damage was caused by Tenant, household members, or guests, the reasonable cost of the repairs shall be charged to Tenant. [966.4 (h)(2)] SMHA shall offer Tenant a replacement dwelling unit, if available, if necessary repairs cannot be made within a reasonable time. SMHA is not required to offer Tenant a replacement unit if Tenant, household members, or guests caused the hazardous condition. [966.4 (h)(3)]

698			dwelling. No abatement of rent shall occur if Tenant rejects alternative
699			accommodations or if Tenant, household members, or guests caused the
700			damage. [966.4 (h)(4)]
701			
702		(e)	If SMHA determines that the dwelling unit is untenantable because of
703			imminent danger to the life, health, and safety of Tenant, and Tenant
704			refuses alternative accommodations, this Lease shall be terminated, and
705			any rent paid will be refunded to Tenant.
706			
707		2.	Tenant Responsibilities:
708			•
709		(a)	Tenant shall immediately notify the Project Manager of the damage and
710		· /	intent to abate rent, when the damage is or becomes sufficiently severe
711			that Tenant believes he/she is justified in abating rent. [966.4 (h)(1)]
712			3 6 1 1/1/2
713		(b)	Tenant agrees to continue to pay full rent, less the abated portion agreed
714			upon by SMHA, during the time in which the defect remains
715			uncorrected.
716			
717		3.	Move-in and Move-out Inspections:
718			
719		(a)	Move-in Inspection: SMHA and Tenant or representative shall inspect
720			the dwelling unit prior to occupancy by Tenant. SMHA will give Tenant
721			a written statement of the condition of the dwelling unit, both inside and
722			outside, and note any equipment provided with the unit. The statement
723			shall be signed by SMHA and Tenant and a copy of the statement
724			retained in Tenant's folder. [966.4 (i)] SMHA will correct any
725			deficiencies noted on the inspection report, at no charge to Tenant.
726			
727		(b)	Move-out Inspection SMHA will inspect the unit after Tenant
728			provides notice of intent to vacate, and give Tenant a written statement
729			of the charges, if any, for which Tenant is responsible. Tenant and/or
730			representative may join in such inspection, unless Tenant vacates
731			without notice to SMHA. [966.4(i)]
732			
733	11.	Entr	ry of Premises During Tenancy
734			
735		(a)	Tenant Responsibilities:
736			
737			1. Tenant agrees that the duly authorized agent, employee, or contractor
738			of SMHA will be permitted to enter Tenant's dwelling during
739			reasonable hours (7:30 A.M. to 5:00 P.M.) for the purpose of
740			performing routine maintenance, making improvements or repairs,
741			inspecting the unit, or showing the unit for releasing. $[966.4 (j)(1)]$

742			Written notice specifying reason for entry and delivered to the unit at
743			least two (2) days in advance constitutes "reasonable" notification.
744			
745			2. When Tenant calls to request maintenance on the unit, SMHA shall
746			attempt to provide such maintenance at a time convenient to Tenant.
747			If Tenant is absent from the dwelling unit when SMHA comes to
748			perform maintenance, Tenant's request for maintenance shall
749			constitute permission to enter.
750		(b)	SMHA's Responsibilities:
751			
752			1. SMHA shall give Tenant at least 48 hours written notice that SMHA
753			intends to enter the unit. SMHA may enter only at reasonable times.
754			[966.4 (j)(1)]
755			
756			2. SMHA may enter Tenant's dwelling unit at any time without
757			advance notification when there is reasonable cause to believe that
758			an emergency exists. [966.4 (j)(2)]
759			
760			3. If Tenant and all adult members of the household are absent from the
761			dwelling unit at the time of entry, SMHA shall leave in the dwelling
762			unit a written statement specifying the date, time and purpose of
763			entry prior to leaving the dwelling unit. [966.4 (j)(3)]
764			
765	12.	Noti	ce Procedures
766			
767		(a)	Tenant Responsibility: Any notice to SMHA must be in writing,
768			delivered to the Project Office or to SMHA's central office, or sent by
769			prepaid first-class mail, properly addressed. [966.4(k)(1)(ii)]
770			
771		(b)	SMHA Responsibility: Notice to Tenant must be in writing, delivered
772			to Tenant or to any adult member of the household residing in the
773			dwelling unit, or sent by prepaid first-class mail properly addressed to
774			Tenant. $[966.4 (k)(1)(i)]$
775			
776		(c)	Unopened, canceled, first class mail returned by the Post Office shall be
777		()	sufficient evidence that notice was given.
778			6
779		(d)	If Tenant is visually impaired, all notices must be in an accessible
780		()	format. [966.4 (k)(2)]
781			F (// /1
782	13.	Teri	mination of the Lease: In terminating the Lease, the following
783	_••		edures shall be followed by SMHA and Tenant:
784		1	

785 786	(a)	This Lease may be terminated only for serious or repeated violations of material terms of the Lease, such as failure to make payments due under		
787		the lease or to fulfill Tenant obligations set forth in Section 9 above, or		
788		for other good cause. [966.4 (1)(2)] Such serious or repeated violation of		
789		terms shall include but not be limited to:		
790		terms shan include but not be infinited to.		
791		1. The failure to pay rent or other payments when due; [966.4 (1)(2)]		
792		1. The familie to pay fent of other payments when due, [700.4 (1)(2)]		
793		2. Repeated late payment, which shall be defined as failure to pay the		
794		amount of rent or other charges when due, and as a result thereof		
795		Tenant receives four or more three and fourteen day notices, and		
796		Order, Warrant & Judgments, within a twelve (12) month period to		
797		appear in court for failure to pay rent or other charges, shall		
798		constitute a serious or repeated violations of material terms of the		
799		Lease.		
800		Zease.		
801		3. Failure to pay utility bills when Tenant is responsible for paying		
802		such bills directly to the supplier of utilities; [966.4 (1)(2)]		
803				
804		4. Misrepresentation of family income, assets, or composition; [966.4		
805		(c)(2)]		
806		(
807		5. Failure to supply, in a timely fashion, any certification, release,		
808		information, or documentation on Family income or composition		
809		needed to process annual reexaminations or interim		
810		redeterminations. [966.4 (c)(2)]		
811				
812		6. Serious or repeated damage to the dwelling unit, creation of physical		
813		hazards in the unit, common areas, grounds, or parking areas of any		
814		project site; [966.4 (1)(2)]		
815				
816		7. Criminal activity by Tenant, household member, guest, or other		
817		person under Tenant's control, including criminal activity that		
818		threatens the health, safety or right to peaceful enjoyment of		
819		SMHA's public housing premises by other residents, or any drug-		
820		related criminal activity. [966.4 (1)(2)]		
821				
822		8. Offensive weapons or illegal drugs seized in a SMHA unit; [966.4		
823		(1)(2)		
824				
825		9. Any fire on SMHA premises caused by carelessness or unattended		
826		cooking. [966.4 (1)(2)]		
827				

828 829	(b) SMH	IA shall give written notice of the proposed termination of the Lease of:
830	1.	14 days in the case of failure to pay rent;
831		
832	2.	A reasonable time, but not to exceed thirty days, considering the
833		seriousness of the situation (but not to exceed 30 days) when the
834		health or safety of other Tenants or SMHA staff is threatened;
835		
836	3.	30 days in any other case. [966.4 (l)(3)(i)(A), (B) & (C)]
837		notice of termination:
838		
839	1.	The notice of termination to Tenant shall state specific reasons for
840		the termination, shall inform Tenant of his/her right to make such
841		reply as he/she may wish, and Tenant's right to examine SMHA
842		documents directly relevant to the termination or eviction.
843		[966.4(1)(3)(ii)] When SMHA is required to offer Tenant the
844		opportunity for a grievance hearing, the notice shall also inform
845		Tenant of the right to request such a hearing in accordance with
846		SMHA's grievance procedures. [966.4 (l)(3)(ii)]
847		
848	2.	Any notice to vacate (or quit) that is required by State or local law
849		may be combined with, or run concurrently with the notice of lease
850		termination under this section. [966.4(1)(3)(iii)] The Notice to Vacate
851		must be in writing, and specify that if Tenant fails to quit the
852		premises within the applicable statutory period, appropriate action
853		will be brought against Tenant, and Tenant may be required to pay
854		the costs of court and attorney's fees.
855		
856	3.	When SMHA is required to offer Tenant the opportunity for a
857		grievance hearing concerning the lease termination under SMHA's
858		grievance procedure, the tenancy shall not terminate (even if any
859		Notice to Vacate under State of local law has expired) until the
860		period to request a hearing has expired, or (if a hearing is requested)
861		the grievance process has been completed. [966.4 (l)(3)(iv)]
862		
863	4.	When SMHA is not required to offer Tenant the opportunity for a
864		hearing under the grievance procedure and SMHA has decided to
865		exclude such grievance from SMHA grievance procedure, the notice
866		of lease termination shall (a) state that Tenant is not entitled to a
867		grievance hearing on the termination; (b) specify the judicial eviction
868		procedure to be used by SMHA for eviction and state that HUD has
869		determined that this eviction procedure provides the opportunity for
870		a hearing in a court that contains the basic elements of due process as
871		defined in HUD regulations; and (c) state whether the eviction is for

872 873		a criminal activity that threatens health or safety of residents or staff or for drug-related criminal activity. [966.4 (1)(3)(v)]
374 375		5. SMHA may evict Tenant from the unit only by bringing a court
37 <i>5</i> 376		action. [966.4 (1)(4)]
377 377		
378		(d) Tenant may terminate this Lease at any time by giving one full calendar
379		month written notice as described in Section 13, above. (Ex: Proper
380		written notice given on February 15, Tenant vacate date is March 31,
381		and Tenant is obligated to pay full month rent for March)
382		,
383		(e) In deciding to evict for criminal activity, SMHA shall have discretion to
384		consider (or not to consider) all of the circumstances of the case,
385		including the seriousness of the offense, the extent of participation by or
386		awareness of family members, and the effects that the eviction would
387		have both on family members not involved in the proscribed activity and
388		on the family's neighbors. In appropriate cases, SMHA may permit
389		continued occupancy by remaining family members and may impose a
390		condition that family members who engaged in the proscribed activity
391		will neither reside in nor visit the unit. SMHA may require a family
392		member who has engaged in the illegal use of drugs to present credible
393		evidence of successful completion of a treatment program as a condition
394		to being allowed to reside in the unit. [966.4 (l)(5)]
395		
396		(f) When a SMHA evicts a Tenant from a dwelling unit for criminal activity
397		SMHA shall notify the local post office serving that dwelling unit that
398		such individual or family is no longer residing in the unit so the post
399		office will stop mail delivery for such persons and they will have no
900		reason to return to the unit. [966.4 (1)(5)(ii))]
901	1.4	NY N N 11 C'I I CAMITA'
902	14.	Waiver: No delay or failure by SMHA in exercising any right under this
903		lease agreement, and no partial or single exercise of any such right shall
904		constitute a waiver (post or prospective) of that or any other right, unless
905		otherwise expressly provided herein.
906 907	15.	VVI Haugakaaning Standarday In an affort to improve the livebility and
907	15.	XVI. Housekeeping Standards: In an effort to improve the livability and conditions of the apartments owned and managed by SMHA, uniform
909		standards for resident housekeeping have been developed for all Tenant
910		families.
911		rammes.
912		(a) SMHA Responsibility: The standards that follow will be applied fairly
913		and uniformly to all Tenants. SMHA will inspect each unit at least
914		annually, to determine compliance with the standards. Upon completion
915		of an inspection SMHA will notify Tenant in writing if he/she fails to
		mopetion and it is not for the first to

ic ill at no vith set esult
at no vith set esult
at no vith set esult
vith set esult
vith set esult
set esult
esult
esult
esult
nd
ds
s.
stops
•
e
clean
tly to
em to
S
n

959			to small or lightweight items to permit access for repairs. Heavy
960			pots and pans should not be stored under the sink.
961		(4)	Exhaust Fan and/or Range Hood: should be free of grease and dust.
962		(5)	Sink: should be clean, free of grease and garbage. Dirty dishes
963			should be washed and put away in a timely manner.
964		(6)	Food storage areas: should be neat and clean without spilled food.
965		(7)	Trash/garbage: should be stored in a covered container until
966			removed to the disposal area.
967	Bath	room	<u>.</u> —
968			
969		(1)	Toilet and tank: should be clean and odor free.
970		(2)	Tub and shower: should be clean and free of excessive mildew and
971		` '	mold. Where applicable, shower curtains should be in place, and of
972			adequate length.
973		(3)	Lavatory: should be clean
974		(4)	Exhaust fans: should be free of dust, and shall not be disconnected.
975		(5)	Floor should be clean and dry.
976		` /	•
977	Stor	age A	reas—
978		U	
979		(1)	Linen closet: should be neat and clean.
980		(2)	Other closets: should be neat and clean. No highly volatile or
981		` /	flammable materials should be stored in the unit.
982		(3)	Other storage areas: should be clean, neat and free of hazards.
983		` /	
984	(c)	Hou	sekeeping Standards: Outside the Apartment
985	· /		1
986		(1)	Yards: should be free of debris, trash, and abandoned cars. Exterior
987		` '	walls should be free of graffiti.
988		(2)	Porches (front and rear): should be clean and free of hazards,
989		` '	including snow and ice. Any items stored on the porch shall not
990			impede access to the unit.
991		(3)	•
992		` '	including snow and ice.
993		(4)	Sidewalks: should be clean and free of hazards, including snow
994		` ′	and ice.
995		(5)	Storm doors: should be clean, with glass or screens intact.
996		(6)	Parking lot: should be free of abandoned cars. There should be no
997		` '	car repairs in the lots.
998		(7)	Hallways: should be clean and free of hazards.
999		(8)	Stairwells: should be clean and uncluttered.
1000		(9)	Laundry areas: should be clean and neat. Remove lint from dryers
1001		. ,	after use.

1002	(10) Utility room: should be free of debris, motor vehicle parts, and
1003	flammable materials.
1004	
1005	TENANT AGREES THAT ALL THE PROVISIONS OF THIS LEASE HAVE
1006	BEEN READ AND ARE UNDERSTOOD AND FURTHER AGREES TO BE
1007	BOUND BY ITS PROVISIONS AND CONDITIONS AS WRITTEN.
1008	(SIGNATURE REQUIRED ON PART II OF THE LEASE.)
1009	
1010	

	PART II: RESIDE	ENTIAL LEASE	E AGREEMENT				
	THIS AGREEMENT is executed be						
	Authority (herein called "SMHA"), and						
	(herein called "Tenant"), and becomes effective as of this date:[966.4 (a)]						
	(1) Unit: That the SMHA, relying up income, household composition and h Conditions set forth in Part I of this L	nousing need, lea	ses to Tenant, (upo	n Terms and			
	(and hereinafter called the "premises" by Tenant and household. The Tenant						
	(2) Household Composition: The Tellisted below. Other than the Head or Sage, oldest to youngest. [966.4 (a)(2)] execute the lease.	Spouse each hous	sehold member sho	ould be listed by			
	Name	Relationship	Age & Birth Date	Social Security #			
		Head					
_							
_							
_							
	(3) Term : The term of this lease shall I of the Lease.	be one calendar	year, renewed as s	tipulated in Part			
	(4) Rent: Initial rent (prorated for par Tenant shall receive the benefit of \$	from SM	HA for Utility Rei	mbursement (for			
	partial month) paid to the Tenant for the period beginning// and ending at midnight on//						
Thereafter, rent in the amount of \$ per month shall be payable in advance on the first day of each month, and shall be delinquent after the fifth (5th) day of said month. A utility reimbursement of \$ per month (if applicable) shall be paid to the Tenant							
	or to the utility supplier by SMHA for	r the Tenant. [960	6.4 (b)(1)]				

1044	☐ This is the flat rent for the Premises.
1045	\Box This rent is based on the income and other information reported by the Resident.
1046	☐ This rent is the Minimum Rent of \$50.
1047 1048 1049 1050 1051 1052 1053	(5) Anniversary Date: Annual rent and family composition redetermination will be effective on Tenant's Anniversary Date. The Anniversary Date is the first calendar day of the month in which this Lease became effective, per the effective date listed in Part II of this Lease. (Example: If the Lease effective date is December 9, 2009: Anniversary Date is December 1; annual rent adjustment will be effective on December 1.)
1054 1055 1056 1057	(6) Utilities and Appliances: SMHA-Supplied Utilities [966.4 (b)(1)] If indicated by an (X) below, SMHA provides the indicated utility as part of the rent for the premises: (X) Electricity (X) Natural Gas (X) Heating Fuel (X) Water (X) Sewerage ()Other:
1058 1059 1060	If indicated by an (X) below, SMHA shall provide the following appliances for the premises: (X) Cooking Range (X) Refrigerator
1061 1062 1063 1064 1065	(7) Utility Allowances: Tenant-Paid Utilities [5.632] If indicated by an (X) below, SMHA shall provide Tenant with a Utility Allowance in the monthly amount totaling \$ for the following utilities paid directly by the Tenant to the Utility supplier: (X) Electricity (X) Gas (X) Heat () Water () Sewerage () Trash removal () Tenant-supplied cooking range () Tenant-supplied refrigerator
1066 1067 1068 1069	(8) Charges for Excess Appliances (Not applicable to Tenants who pay utilities directly to utility supplier.) Charges for excess appliances are due per the following: [966.4(b)(2)]
1070 1071 1072 1073 1074 1075 1076 1077 1078 1079	Air Conditioners: An additional charge of \$20 per month per A/C unit will be payable for each month of occupancy that an air conditioner is installed in a window in the premises. (Window mount or window exhaust air conditioners may be installed only during the period of June 1 through September 30. Window mount or window exhaust air conditioners installed during the period October 1 through May 31 may be removed by SMHA personnel, at which time a charge of \$20 per air conditioner removed will be assessed on Tenant. If a doctor provides a prescription that Tenant requires an air conditioner during the restricted months, an air conditioner will be allowed, and a \$20 per month charge will be assessed for each month the air conditioner is installed.)
1080 1081 1082 1083 1084 1085	Other Appliances: an additional charge of \$10.00 per month will be assessed for each month of occupancy for each excess appliance on the premises: \$10.00 - Freezer \$10.00 - Extra Refrigerator \$10.00 - Clothes Washer \$10.00 - Clothes Dryer

(9) Security Deposit: Tenant agrees to pay as a security deposit information on treatment of the Security Deposit. [966.3 (1)]	
(10) Lead Safety: The SMHA shall provide Tenant with a Le Pamphlet, and a Lead Disclosure Addendum will be included lease.	
(11) THE LEASED PREMISES IS NOT SERVICED BY A OPERATIVE SPRINKLER SYSTEM. Common areas may are serviced and inspected annually.	
(12) Execution: By Tenant's signature below, Tenant and how and conditions of Part I and II of this lease and all additional of the lease by reference.	
By the signature(s) below I/we also acknowledge that the Pro- Lease Agreement have been received and thoroughly explained	
TENIA NIT.	DATE.
TENANT:	DATE:
CO-TENANT: CO-TENANT:	
CO-TENANT:	
SMHA REPRESENTATIVE:	DATE:
WITNESS:	
TENANT'S CERTIFICATION	
I,hereby certify that I, and other	r members of my
Household, have not committed any fraud in connection with	any federal housing
assistance program, unless such fraud was fully disclosed to S	
the lease, or before SMHA approval for occupancy of the unit	t by the Household member,
as indicated in a signed statement provided by me.	
I further certify that all information or decumentation submitt	ad by mysalf or other
I further certify that all information or documentation submitt Household members to SMHA in connection with any federal	• •
program (before and during the lease term) are true and comp	_
knowledge and belief.	icic to the oest of my
mio medge did cener.	
Tenant's Signature Date	 Date
	Duit

1130	
1131	
1132	
1133	
1134	ATTACHMENTS:
1135	
1136	This Lease consists of Part I and Part II, and the following list of attachments that are
1137	made a part of the lease by reference. By executing this Lease Tenant certifies receipt of
1138	all the attachments listed below. Any attachment may be modified from time to time by
1139	SMHA provided that SMHA shall give at least 30-day written notice to each affected
1140	Tenant setting forth the proposed modification, the reasons thereof, and providing the
1141	Tenant an opportunity to present written comments which shall be taken into
1142	consideration by SMHA prior to the proposed modification becoming effective. A copy
1143	of such notice shall be: (a) Delivered directly or mailed to each Tenant; or (b) Posted in at
1144	least three (3) conspicuous places within each structure or building in which the affected
1145	dwelling units are located, as well as in a conspicuous place at the project office, if any,
1146	or if none, a similar central business location within the project. [24CFR966.5]
1147	
1148	Lease Attachment 1: Public Housing Grievance Procedure
1149	Lease Attachment 2: Community Service and Self-Sufficiency Policy
1150	Lease Attachment 3: Pet Ownership Policy
1151	Lease Attachment 4: Special Charges to Tenants for Repair of Damages
1152	Lease Attachment 5: Violence Against Women Act Policy (VAWA)
1153	Lease Attachment 6: Tenant Handbook
1154	

1155		Lease Attachment 1
1156		Public Housing Grievance Procedure
1157		I. Definitions applicable to the grievance procedure: (§ 966.53)
1158		
1159	A.	Grievance: Any dispute a Tenant may have with respect to SMHA action or
1160		failure to act in accordance with the individual Tenant's lease or SMHA
1161		regulations that adversely affects the individual Tenant's rights, duties, welfare or
1162		status.
1163		
1164	B.	Complainant: Any Tenant (as defined below) whose grievance is presented to the
1165		SMHA (at the central office or the development office) in accordance with the
1166		requirements presented in this procedure.
1167		
1168	C.	Elements of due process: An eviction action or a termination of tenancy in a State
1169		or local court in which the following procedural safeguards are required:
1170		
1171		1. Adequate notice to the Tenant of the grounds for terminating the tenancy
1172		and for eviction;
1173		2. Right of the Tenant to be represented by counsel;
1174		3. Opportunity for the Tenant to refute the evidence presented by the SMHA
1175		including the right to confront and cross examine witnesses and to present
1176		any affirmative legal or equitable defense which the Tenant may have;
1177		4. A decision on the merits of the case.
1178		
1179	D.	Hearing Officer: A person selected in accordance with 24 CFR § 966.55 and this
1180		procedure to hear grievances and render a decision with respect thereto.
1181		
1182	E.	Hearing Panel: A three member panel selected in accordance with 24 CFR §
1183		966.55 and this procedure to hear grievances and render a decision with respect
1184		thereto.
1185		
1186	F.	Tenant: The adult person (or persons other than a Live-in aide): (1) Who resides
1187		in the unit, and who executed the lease with the SMHA as lessee of the dwelling
1188		unit, or, if no such person now resides in the unit, (2) Who resides in the unit, and
1189		who is the remaining head of the household of the Tenant family residing in the
1190		dwelling unit.
1191		
1192	G.	Resident Organization: An organization of residents, which also may include a
1193		resident management corporation.
1194		•

1195	II. Applicability of this grievance procedure (966.51)
1196	In accordance with the applicable Federal regulations (24 CFR § 966.50) this grievance
1197	procedure shall be applicable to all individual grievances (as defined in Section I above)
1198	between Tenant and the SMHA with the following exceptions:
1199	
1200	A. The SMHA grievance procedure shall not be applicable to disputes between
1201	Tenants not involving the SMHA or to class grievances. The grievance procedure
1202	is not intended as a forum for initiating or negotiating policy changes between a
1203	group or groups of Tenants and the SMHA's Board of Commissioners. [966.51
1204	(b)]
1205	B. Any grievance concerning a termination of tenancy or eviction that involves:
1206	a. Any criminal activity that threatens the health, safety or right to peaceful
1207	enjoyment of SMHA's public housing premises of other residents or
1208	employees of SMHA;
1209	b. Any violent or drug related criminal activity on or off SMHA's public
1210	housing premises; or
1211	c. Any criminal activity that resulted in felony conviction of a household
1212	member.
1213	
1214	This grievance procedure is incorporated by reference in all Tenant dwelling leases and
1215	will be furnished to each Tenant and all resident organizations. [966.52 (b) and (d)]
1216	
1217	Any changes proposed in this grievance procedure must provide for at least 30 days
1218	notice to Tenants and Resident Organizations, setting forth the proposed changes and
1219	providing an opportunity to present written comments. Comments submitted shall be
1220	considered by the SMHA before any revisions are made to the grievance procedure.
1221	[966.52 (c)]
1222	
1223	III. Informal settlement of a grievance [966.54]
1224	Any grievance must be personally presented, either orally or in writing, to the SMHA's
1225	central office or the management office of the development in which the complainant
1226	resides within ten days after the grievable event.
1227	
1228	Grievances related to complaints about operational matters that are received by the
1229	SMHA's central office will be referred to the person responsible for the management of
1230	the development in which the complainant resides. Grievances involving complaints
1231	related to discrimination, harassment, or disability rights will be referred to the Executive
1232	Director.
1233	
1234	As soon as the grievance is received, it will be reviewed by the management office of the
1235	development to be certain that neither of the exclusions in paragraphs II.A or II.B above
1236	applies to the grievance. Should one of the exclusions apply, the complainant will be
1237	notified in writing that the matter raised is not subject to the SMHA's grievance
1238	procedure, with the reason thereof.

1239	If neither of the exclusions cited above apply, the complainant will be contacted within
1240	ten working days to arrange a mutually convenient time to meet so the grievance may be
1241	discussed informally and settled without a formal grievance hearing. At the informal
1242	hearing the complainant will present the grievance and the Executive Director or
1243	designee or the person in charge of the management office will attempt to settle the
1244	grievance to the satisfaction of both parties.
1245	
1246	Following the informal discussion, the SMHA shall prepare and either hand deliver or
1247	mail to Tenant a summary of the discussion that must specify the names of the
1248	participants, the dates of meeting, the nature of the proposed disposition of the complaint
1249	and the specific reasons thereof, and shall specify the procedures by which a formal
1250	hearing under this procedure may be obtained if the complainant is not satisfied. A copy
1251	of this summary shall also be placed in Tenant's file. A receipt signed by the complainant
1252	or a return receipt for delivery of certified mail, whether or not signed, will be sufficient
1253	proof of time of delivery for the summary of the informal discussion. [966.55 (a)]
1254	
1255	IV. Formal Grievance Hearing
1256	If the complainant is dissatisfied with the settlement arrived at in the informal hearing,
1257	the complainant must submit a written request for a formal grievance hearing to the
1258	management office of the development where Tenant resides no later than five working
1259	days after the summary of the informal hearing is received.
1260	
1261	The written request shall specify:
1262	The reasons for the grievance;
1263	The action of relief sought from the SMHA; and
1264	Several dates and times when the complainant can attend a grievance hearing.
1265	TC-1 1' 1 ' CMITA 1 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
1266	If the complainant requests a hearing in a timely manner, SMHA shall schedule a hearing
1267	on the grievance at the earliest time possible for the complainant, SMHA and the hearing
1268	officer or hearing panel. The hearing shall be scheduled promptly for a time and place
1269	reasonably convenient to both the complainant and SMHA. A written notification
1270	specifying the time, place and the procedures governing the hearing shall be delivered to
1271	the complainant and the appropriate SMHA official.
1272	
1273	If the complainant fails to request a hearing within five working days after receiving the
1274	summary of the informal hearing, the SMHA's decision rendered at the informal hearing
1275	becomes final and the SMHA is not obligated to offer the complainant a formal hearing
1276	unless the complainant can show good cause why he failed to proceed in accordance with
1277	this procedure. [966.55 (c) and (d)]
1278	
1279	Failure to request a grievance hearing does not affect the complainant's right to contest
1280	the SMHA's decision in a court hearing. [966-54 (c)]
1281	V. Calandina Ala, Handina Officia and Handina December 11000 FF (1)(2)(2)(1)
1282	V. Selecting the Hearing Officer or Hearing Panel [966.55 (b)(2)(ii)]

1283 A grievance hearing shall be conducted by an impartial person or persons appointed by 1284 the SMHA after consultation with resident organizations, as described below: 1285 1286 A. The SMHA shall nominate a slate of impartial persons to sit as hearing officers or 1287 hearing panel members. 1288 1289 The SMHA will check with each nominee to determine whether there is an 1290 interest in serving as a hearing officer or panel member, whether the nominee 1291 feels fully capable of impartiality, whether the nominee can serve without 1292 compensation, and what limitations on the nominee's time would affect such 1293 service. 1294 1295 Nominees will be informed that they will be expected to disqualify themselves 1296 from hearing grievances that involve personal friends, other residents of developments in which they work or reside, or grievances in which they have 1297 1298 some personal interest. 1299 1300 Nominees who are not interested in serving as hearing officers or whose time is too limited to make service practical will be withdrawn and other names will be 1301 1302 substituted. 1303 1304 B. A slate of potential hearing officers or hearing panel members nominated by the SMHA shall be submitted to the SMHA's Resident Organizations. Written 1305 1306 comments from the organizations shall be considered by the SMHA before the 1307 nominees are appointed as hearing officers or panel members. 1308 1309 C. When the comments from Resident Organizations have been received and 1310 considered, the nominees will be informed that they are the SMHA's official 1311 grievance hearing committee. SMHA will subsequently contact committee members in random order to request their participation as hearing panel members 1312 1313 or hearing officers. 1314 1315 VI. Escrow deposit required for a hearing involving rent [966.55 (e)] 1316 Before a hearing is scheduled in any grievance involving the amount of rent which the 1317 SMHA claims is due under this lease, the complainant shall pay to the SMHA an amount equal to the rent due and payable as of the first of the month preceding the month in 1318 1319 which the act or failure to act took place. The complainant shall, thereafter, deposit the 1320 same amount of the monthly rent in an escrow account monthly until the complaint is 1321 resolved by decision of the hearing officer or hearing panel. 1322 1323 This requirement will not be waived by the SMHA unless the complainant is paying 1324 minimum rent and the grievance is based on a request for a hardship exemption or the 1325 Tenant's welfare benefits have been reduced for welfare fraud or failure to comply with 1326 economic self sufficiency requirements. In these cases only, rent need not be escrowed.

1327	VII. Scheduling hearings [966.55 (f)]
1328	When a complainant submits a timely request for a grievance hearing, the SMHA will
1329	immediately contact hearing panel members or hearing officers in random order to
1330	request their participation until one is available on the date and at the time arranged.
1331	
1332	Once the hearing panel or hearing officer have agreed upon the hearing date and time, the
1333	complainant, the manager of the development in which the complainant resides, and
1334	hearing panel members or officer shall be notified in writing. Notice to the complainant
1335	shall be in writing, either personally delivered to complainant or sent by mail, return
1336	receipt requested.
1337	To a Table of the Control of the Con
1338	The written notice will specify the time, place and procedures governing the hearing.
1339	
1340	VIII. Procedures governing the hearing [966.56]
1341	The hearing shall be held before a hearing panel or hearing officer as described above in
1342	Section VII. The complainant shall be afforded a fair hearing, which shall include:
1343	
1344	A. The opportunity to examine before the hearing any SMHA documents, including
1345	records and regulations, that are directly relevant to the hearing.
1346	The Tenant shall be allowed to copy any such document at the Tenant's expense.
1347	If the SMHA does not make the document available for examination upon request
1348	by the complainant, the SMHA may not rely on such document at the grievance
1349	hearing.
1350	
1351	B. The right to be represented by counsel or other person chosen as the Tenant's
1352	representative and to have such person make statements on the Tenant's behalf.
1353	1
1354	The right to a private hearing unless the complainant requests a public hearing.
1355	The right to present evidence and arguments in support of the Tenant's complaint
1356	to controvert evidence relied on by the SMHA or project management, and to
1357	confront and cross examine all witnesses upon whose testimony or information
1358	the SMHA or project management relies; and
1359	
1360	C. A decision based solely and exclusively upon the fact presented at the hearing.
1361	[966-56(b)]
1362	
1363	The hearing panel or officer may render a decision without proceeding with the hearing if
1364	they determine that the issue has been previously decided in another proceeding. [966-56]
1365	(c)]
1366	· · · -
1367	At the hearing, the complainant must first make a showing of an entitlement to the relief
1368	sought and, thereafter, the SMHA must sustain the burden of justifying the SMHA action
1369	or failure to act against which the complaint is directed. [966.56 (e)]
1370	<u> </u>

1371 1372	The hearing shall be conducted informally by the hearing panel or officer. Oral or documentary evidence pertinent to the facts and issues raised by the complaint may be
1372	· · · · · · · · · · · · · · · · · · ·
1374	received without regard to admissibility under the rules of evidence applicable to judicial proceedings. [966.56 (f)]
1374	proceedings. [900.50 (1)]
1375	The hearing panel or officer shall require the SMHA, the complainant, counsel and other
1377	participants or spectators to conduct themselves in an orderly fashion. Failure to comply
1378	with the directions of the hearing panel or officer to obtain order may result in exclusion
1379	from the proceedings or in a decision adverse to the interests of the disorderly party and
1380	granting or denial of the relief sought, as appropriate. [966.56 (f)]
1381	granting of definal of the fener sought, as appropriate. [500:20 (1)]
1382	The complainant or the SMHA may arrange in advance, at expense of the party making
1383	the arrangement, for a transcript of the hearing. Any interested party may purchase a copy
1384	of such transcript. [966.56 (g)]
1385	or swert transcript. [5 0000 0 (8)]
1386	The SMHA must provide reasonable accommodation for persons with disabilities to
1387	participate in the hearing. Reasonable accommodation may include qualified sign
1388	language interpreters, readers, accessible locations, or attendants. If the Tenant is visually
1389	impaired, any notice to the Tenant which is required under this procedure must be in an
1390	accessible format. [966.56 (h)]
1391	2
1392	If a hearing panel member or officer fails to disqualify himself/herself as required in
1393	Section V.A., the SMHA will remove the panel member or officer from the hearing
1394	committee, invalidate the results of the hearing and schedule a new hearing with a new
1395	hearing panel or officer.
1396	
1397	IX. Failure to appear at the hearing
1398	If the complainant or the SMHA fails to appear at the scheduled hearing, the hearing
1399	panel or officer may make a determination to postpone the hearing for not to exceed five
1400	business days, or may make a determination that the party has waived has right to a
1401	hearing. [966.56 (d)]
1402	
1403	Both the complainant and the SMHA shall be notified of the determination by the hearing
1404	panel or officer; provided, that a determination that the complainant has waived his right
1405	to a hearing shall not constitute a waiver of any right the complainant may have to contest
1406	the SMHA's disposition of the grievance in court. [966.56 (d)]
1407	
1408	X. Decision of the hearing panel or officer [966.57]
1409	The hearing panel or officer shall prepare a written decision, together with the reasons for
1410	the decision a reasonable time after the hearing. A copy of the decision shall be sent to
1411	the complainant and the SMHA.
1412	
1413	The SMHA shall retain a copy of the decision in the Tenant's folder. A copy of the
1414	decision with all names and identifying references deleted shall also be maintained on file

1415	by the SMHA and made available for inspection by a prospective complainant, his
1416	representative, or the hearing panel or officer.
1417	
1418	The decision of the hearing panel or officer shall be binding on the SMHA, which shall
1419	take all actions, or refrain from any actions, necessary to carry out the decision unless the
1420	SMHA's Board of Commissioners determines within ten working days, and promptly
1421	notifies the complainant of its determination that:
1422	•
1423	A. The grievance does not concern SMHA action or failure to act in accordance
1424	with or involving the complainant's lease or SMHA regulations, which adversely
1425	affect the complainant's rights, duties, welfare or status.
1426	
1427	B. The decision of the hearing panel or officer is contrary to applicable Federal,
1428	State or local law, HUD regulations, or requirements of the annual contributions
1429	contract between HUD and the SMHA.
1430	
1431	C. A decision by the hearing panel or officer or Board of Commissioners in favor
1432	of the SMHA or which denies the relief requested by the complainant in whole or
1433	in part shall not constitute a waiver of, nor affect in any way, the rights of the
1434	complainant to a trial or judicial review in any court proceedings which may be
1435	brought in the matter later. [966.57]
1436	

1437 1438		<u>Lease Attachment 2</u> Community Service and Self Sufficiency Policy
1439		
1440	INTRODUCT1	<u>ION</u>
1441	The Quality Ho	ousing and Work Responsibility Act of 1998, as amended, mandates that
1442	•	npt adult resident of public housing is required to perform eight (8) hours
1443		service each month or participate in a self-sufficiency program for at least
1444		each month or a combination of the two totaling at least eight (8) hours
1445		ne required community service or self-sufficiency activity may be
1446	-	hours each month or may be aggregated across a year. Any blocking of
1447	-	able as long as 96 hours is completed by each annual certification. These
1448	-	vill be referred to as CSSR in the policy (Community Service and Self-
1449	Sufficiency Re	quirements).
1450		
1451		PT RESIDENTS
1452		nts exempt from the requirement are those who are:
1453	1.	62 years of age or older;
1454 1455	2	a) Blind or disabled, as defined under 216(i)(1) or 1614 of the Social
1456		Security Act (42 U.S.C. Section 416(i)(1); Section 1382c), and who certify
1457		that, because of this disability, he/she is unable to comply with the service
1458		provisions of this subpart, or
1459		b) Is a primary caretaker of such individual;
1460		o) is a primary caretaker or such marriadar,
1461	3.	Engaged in work activities. In order for an individual to be exempt from
1462		the CSSR requirement because he/she is "engaged in work activities," the
1463		person must be participating, at a minimum of 30 hours per week, in an
1464		activity that meets one of the following definitions of "work activity"
1465		contained in Section 407(d) of the Social Security Act (42 U.S.C. Section
1466		607(d)):
1467		a) Unsubsidized employment;
1468		b) Subsidized private-sector employment;
1469		c) Subsidized public-sector employment;
1470		d) Work experience (including work associated with the refurbishing of
1471		publicly assisted housing) if sufficient private sector employment is
1472		not available;
1473		e) On-the-job-training;
1474		f) Job-search;
1475		g) Community service programs; b) Vesetional advectional training (not to exceed 12 months with respect
1476		h) Vocational educational training (not to exceed 12 months with respect
1477 1478		to any individual); i) Job skills training directly related to ampleyment:
14/0		 Job-skills training directly related to employment;

1479 1480		 j) Education directly related to employment in the case of a recipient who has not received a high school diploma or a certificate of high
1481		school equivalency;
1482		k) Satisfactory attendance at secondary school or in a course of study
1483		leading to a certificate of general equivalency, in the case of a
1484		recipient who has not completed secondary school or received such a
1485		certificate;
1486		certificate,
1487		4. Able to meet requirements under a State program funded under part A of
1488		title IV of the Social Security Act (42 U.S.C. Section 601 et seq.) or under
1489		any other welfare program of the State including a State-administered
1409		•
1490		Welfare-to-Work program; or,
1491		5. A member of a family receiving assistance, benefits, or services under a State program funded under part A of title IV of the Social Security Act
1493		(42 U.S.C. Section 601 et seq.), or under any other welfare program of the
1493		State, including a State-administered Welfare-to-Work program, and has
1495		not been found by the State or other administering entity to be in
1496		noncompliance with such a program.
1497		noncomphance with such a program.
1498		6. HUD has determined that the Supplemental Nutrition Assistance Program
1499		(SNAP) qualifies as a welfare program of the State. Therefore, if a
1500		resident is a member of a family receiving assistance under SNAP, and
1501		has been found by the administering State to be in compliance with the
1502		program requirements, that resident is exempt from the CSSR.
1503		program requirements, that resident is exempt from the essit.
1504	B.	PROCESS FOR DETERMINING WHICH RESIDENTS ARE EXEMPT
1505	۵.	In compliance with nondiscriminatory and equal opportunity requirements of
1506		Federal, state and local laws, and HUD rules regulating CSSR, SMHA will
1507		determine which residents are subject to or exempt from the CSSR.
1508		
1509		For each resident whose name appears on the Lease Agreement that is at least
1510		eighteen (18) years of age, if a resident claims an exemption from the CSSR, the
1511		head of household must show third-party documentation that the resident claiming
1512		exemption meets one of the exemption classifications set forth in Section A of
1513		this policy. All adult residents not claiming an exemption or who do not have
1514		proof that they are exempt will be deemed eligible to perform the CSSR.
1515		
1516		For purposes of CSSR exemption, third-party documentation may include, but is
1517		not limited to:
1518		1. A birth certificate or some other form of government identification;
1519		2. Some form of verification of disability as defined under 216 or 1614 under
1520		the 1982 Social Security Act and a written certification from the person
1521		claiming the disability that because of the disability she or he cannot
1522		comply with the CSSR.

1523		3. A written certification that the resident is the primary caretaker for a
1524		disabled family member and the documents certifying the disability of the
1525		family member for whom care is being provided.
1526		
1527		4. Proof of employment.
1528		
1529		5. Proof of exemption from having to work under a State program funded
1530		under Part A of title IV of the Social Security Act.
1531		
1532		6. Proof of participation in the State of New York's Welfare to Work
1533		program.
1534		
1535		SMHA makes the final determination whether to grant an exemption from CSSR.
1536		If a Resident does not agree with SMHA's determination, the resident may
1537		dispute the decision through SMHA's Grievance Procedure.
1538		
1539	C.	PROCESS FOR DETERMINING CHANGES TO EXEMPT STATUS
1540		When a non-exempt resident becomes exempt, it is his or her responsibility to
1541		report this to SMHA and provide third-party documentation. When an exempt
1542		Resident becomes non-exempt, he or she shall report this to SMHA within
1543		fourteen (14) days.
1544		
1545	D.	COMMUNITY SERVICE
1546		Eligible community service activities include, but are not limited to, serving at:
1547		
1548		1. Local public or nonprofit institutions, such as schools, Head Start
1549		Programs, before-or after-school programs, childcare centers, hospitals,
1550		clinics, hospices, nursing homes, recreation centers, senior centers, adult
1551		daycare programs, homeless shelters, feeding programs, food banks,
1552		(distributing either donated or commodity foods), faith based
1553		organizations or clothes closets (distributing donated clothing);
1554		
1555		2. Nonprofit organizations serving SMHA residents or their children, such
1556		as: Boy or Girl Scouts, Boys or Girls Club, 4-H Clubs, Police Activities
1557		League (PAL), organized children's recreation, mentoring, or education
1558		programs, Big Brothers or Big Sisters, Garden Centers, community clean-
1559		up programs, beautification programs;
1560		
1561		3. Programs funded under the Older Americans Act, such as Green Thumb,
1562		Service Corps of Retired Executives, senior meals programs, senior
1563		centers, Meals on Wheels;
1564		
1565		4. Public or nonprofit organizations dedicated to seniors, youth, children,
1566		residents, citizens, special-needs populations or with missions to enhance
		, , , , , , , , , , , , , , , , , , , ,

1567			the environment, historic resources, cultural identities, neighborhoods or
1568			performing arts;
1569			
1570		5.	SMHA housing to improve grounds or provide gardens (so long as such
1571			work does not alter SMHA's insurance coverage); or work through
1572			resident organizations to help other residents with problems, including
1573			serving on the Resident Advisory Board, outreach and assistance with
1574			SMHA-run self-sufficiency activities including supporting computer
1575			learning centers; and,
1576			
1577		6.	Care for the children of other residents so parents may volunteer.
1578			
1579		7.	Residents may perform community service on SMHA property or with or
1580			through SMHA programs to assist with or enhance work done by a SMHA
1581			employee.
1582			
1583	E.	SELF-	SUFFICIENCY
1584		Eligibl	e self-sufficiency activities include, but are not limited to:
1585			
1586		1.	Job readiness or job training while not employed;
1587			
1588		2.	Training programs through local One-Stop Career Centers, Workforce
1589			Investment Boards (local entities administered through the U.S.
1590			Department of Labor), or other training providers;
1591		3.	Higher education: Residents who are students of a college or university
1592			meet the CSSR requirement as long as their educational activities total at
1593			least ninety-six (96) hours per year. Educational activities include class
1594			participation in classes, studying, and other activities related to course
1595			curriculum while a college student.
1596			
1597		4.	Apprenticeships (formal or informal);
1598			
1599		5.	Substance abuse or mental health counseling;
1600			
1601		6.	Reading, financial and/or computer literacy classes;
1602			ζ,,,
1603		7	English as a second language and/or English proficiency classes;
1604		,.	English as a second language and of English proficioney classes,
1605		8	Budgeting and credit counseling.
1606		0.	Duageting and create counseling.
1607			
1608			
1609			
1007			

1610 F. THIRD-PARTY VERIFICATION All residents performing community service activities or who are participating in 1611 an economic self-sufficiency program must show written proof, on a standardized 1612 1613 form provided by SMHA, of CSSR activities performed over the last twelve (12) months. The standardized form shall have places for signature confirmation by 1614 1615 supervisors, instructors, or counselors certifying the number of hours contributed, and must have the certifying official's telephone number. Additional supporting 1616 documentation may be requested of the resident to verify CSSR participation or 1617 exempt status. Copies of the certification forms and supporting documentation 1618 1619 shall be retained in SMHA files. 1620 G. RESIDENT RESPONSIBILITIES AT LEASE EXECUTION 1621 1622 At lease execution, all adult Residents must: 1623 1. Provide documentation, if applicable, that they qualify for an exemption: 1624 1625 1626 2. Sign a certification that they have received and read the CSSR policy and understand that if they are not exempt, failure to comply with CSSR will 1627 result in nonrenewal of their lease, per 24 CFR 966.4(1)(2)(iii)(D). 1628 1629 H. RESIDENT RESPONSIBILITIES AT REEXAMINATION 1630 No later than thirty (30) days prior to the date of the resident's next annual 1631 reexamination of income and family composition, each nonexempt family 1632 member must present documentation of activities performed over the previous 12 1633 1634 months, pursuant to Section F, Third-Party Verification. 1635 1636 I. ANNUAL REVIEW OF CSSR COMPLIANCE SMHA's annual review to verify CSSR compliance will be conducted at least 1637 1638 thirty (30) days before the end of the twelve (12) month Lease Agreement term. SMHA will retain documentation of each non-exempt resident's performance in 1639 1640 complying with this policy or, if applicable, exemption status, in the Resident's 1641 file. 1642 1643 J. NON-COMPLIANT RESIDENTS SMHA annually reviews resident compliance at least thirty (30) days prior to the 1644 end of the twelve-month lease. If SMHA finds a resident is noncompliant with 1645 CSSR, then written notice from SMHA to the resident shall state: 1646 1647 1648 1. Briefly describe the finding of non-compliance with CSSR. 1649 1650 2. State that SMHA will not renew the resident's Lease Agreement at the end 1651 of the twelve (12) month Lease Agreement term unless: 1652 (a) Noncompliant resident enters into a written CSSR Compliance Agreement with SMHA to cure such noncompliance, or 1653

1654		(b) The head of household provides written assurance, satisfactory to
1655		SMHA, that the noncompliant resident no longer resides in the
1656		household.
1657		
1658		3. State that the resident may request a grievance hearing on the
1659		determination, in accordance with 24 CFR Part 966, subpart B, and that
1660		the resident may exercise any available judicial remedy to seek timely
1661		redress for SMHA's non-renewal of the lease because of such
1662		determination.
1663		
1664	K.	CSSR COMPLIANCE AGREEMENT
1665		If a non-exempt adult resident violates the CSSR, upon expiration of the Lease
1666		Agreement, SMHA will not renew the resident's Lease Agreement unless the
1667		head of household and any noncompliant resident enters into a written CSSR
1668		Compliance Agreement with SMHA, in the form and manner required by SMHA,
1669		to cure the noncompliance by completing the additional hours of community
1670		service or economic self-sufficiency activity needed to make up the total number
1671		of hours required over the twelve (12) month term of the new Lease Agreement;
1672		
1673		The head of household shall certify to SMHA that all other non-exempt family
1674		members are currently in compliance or are no longer residing in the household.
1675		
1676		If a non-exempt resident violates the requirements of the CSSR Compliance
1677		Agreement, at the expiration of the twelve (12) month term covered by the
1678		agreement, SMHA will not renew the Lease Agreement and the family will be
1679		subject to eviction proceedings.
1680		
1681	L.	ENFORCEMENT DOCUMENTATION
1682		Should a resident refuse to sign a written Compliance Agreement, or fail to
1683		comply with the terms of the Compliance Agreement, SMHA will not renew the
1684		lease at the end of the current 12-month lease term due to the fact that the family
1685		is failing to comply with lease requirements. When initiating this action, SMHA
1686		will provide the following procedural safeguards:
1687		1. Adequate notice to the resident of the grounds for terminating the tenancy
1688		and for non-renewal of the lease;
1689		,
1690		2. Right of the resident to be represented by counsel;
1691		
1692		3. Opportunity for the resident to refute the evidence presented by SMHA,
1693		including the right to confront and cross-examine witnesses and present
1694		any affirmative legal or equitable defense which the tenant may have; and,
1695		
1696		4. A decision on the merits.
1697		

<u>Lease Attachment 3</u> Pet Ownership Policy

1) Introduction

In accordance with HUD regulations, SMHA will attempt to accommodate pet owning applicants and Tenants according to our eligibility, selection, admissions and pet ownership policies. In order to be registered, pets must be appropriately inoculated against rabies, distemper and other conditions prescribed by state and/or local ordinances. They must comply with all other state and local public health, animal control, and anti-cruelty laws including any licensing requirements; valid license must be filed with SMHA. A certification signed by a licensed veterinarian or state or local official shall be annually filed with SMHA to attest to the inoculations.

2) Assistive Animals

This policy does not apply to service animals, support animals, assistance animals, or therapy animals that are used to assist persons with disabilities. These animals are allowed in all public housing facilities with no restrictions other than those imposed on all tenants to maintain their units and associated facilities in a decent, safe, and sanitary manner and to refrain from disturbing their neighbors. The person requesting this exclusion to the Pet Policy of this housing authority must have a disability and the accommodation must be necessary to afford the person with a disability an equal opportunity to use and enjoy a dwelling.

To show that a requested accommodation may be necessary, there must be an identifiable relationship, or nexus, between the requested accommodation and the person's disability. The Schenectady Municipal Housing Authority will verify the existence of the disability, and the need for the accommodation— if either is not readily apparent. Accordingly, persons who are seeking a reasonable accommodation for an emotional support animal will be required to provide documentation from a physician, psychiatrist, social worker, or other mental health professional that the animal provides support that alleviates at least one of the identified symptoms or effects of the existing disability.

In addition, the Schenectady Municipal Housing Authority is not required to provide any reasonable accommodation that would pose a direct threat to the health or safety of others. Thus, if the particular animal requested by the individual with a disability has a history of dangerous behavior, we will not accept the animal into our housing. Moreover, we are not required to make a reasonable accommodation if the presence of the assistance animal would (1) result in substantial physical damage to the property of others unless the threat can be eliminated or significantly reduced by a reasonable accommodation; (2) pose an undue financial and administrative burden; or (3) fundamentally alter the nature of the provider's operations.

1743 3) Pet Defined 1744 SMHA will allow only common household pets. This means only domesticated 1745 animals such as a dog, cat, bird, caged rodent or fish in aquariums will be allowed 1746 in units. Common household pets do not include reptiles. If this definition 1747 conflicts with a state or local law or regulation, the state or local law or regulation 1748 shall govern. 1749 1750 Commercial breeding of any animal is prohibited. 1751 1752 All dogs and cats must be spayed or neutered before they become six months old. 1753 A licensed veterinarian must verify this fact. 1754 1755 4) Approval 1756 Residents must have the prior written approval of SMHA before moving a pet into their unit. Residents must request approval on the Authorization for Pet 1757 1758 Ownership Form that must be fully completed before SMHA will approve the 1759 request. Residents must give SMHA a picture of the pet so it can be identified. 1760 5) Pet Deposit 1761 1762 A pet deposit of \$100.00 is required at the time of registering a pet. The deposit is refundable when the pet or the family vacates the unit, less any amounts owed due 1763 to damage beyond normal wear and tear. If more than one pet is approved, a 1764 separate deposit is required for each pet. The deposit must be paid in full in 1765 advance of bringing a pet into an apartment. 1766 1767 6) Designated Prohibited Areas 1768 1769 Pets must be kept in the owner's apartment or on a leash at all times when outside 1770 the unit (no outdoor cages may be constructed). Pets will be allowed only in designated areas on the grounds of the property if SMHA designates a pet area for 1771 1772 the particular site. Pet owners must clean up after their pets and are responsible 1773 for disposing of pet waste. 1774 1775 With the exception of approved assistive animals, no pets shall be allowed in 1776 community rooms, community room kitchens, laundry rooms, public bathrooms, 1777 lobbies, hallways, playgrounds or offices in any of our sites. 1778 1779 To accommodate residents who have medically certified allergic or phobic 1780 reactions to dogs, cats, or other pets, those pets may be barred from certain wings 1781 (or floors) in our development(s)/(building(s)). This shall be implemented based on demand for this service.

7) Requirements Placed on Pet Owners

1782 1783 1784

1785	Only one (1) pet per apartment is allowed at any time unless permission is granted
1786	for additional pets by SMHA. Any request for additional pets shall be in writing
1787	stating the special conditions that exist to justify keeping more than one pet.
1788	
1789	In order to be registered, pets must be appropriately inoculated against rabies,
1790	distemper and other conditions prescribed by state and/or local ordinances. They
1791	must comply with all other state and local public health, animal control, and anti-
1792	cruelty laws including any licensing requirements; valid license must be filed with
1793	SMHA. A certification signed by a licensed veterinarian or state or local official
1794	shall be annually filed with SMHA to attest to the inoculations.
1795	•
1796	At SMHA's request, a Tenant shall provide a statement from their physician
1797	verifying Tenant's ability to care for a pet.
1798	
1799	Tenants owning a cat shall provide in the apartment a litter tray for the animal's
1800	use. Waste is to be separated daily, placed in a properly wrapped, non-absorbent
1801	bag and properly disposed of. Cat litter shall be changed frequently to avoid
1802	unsanitary conditions. Under no circumstances shall cat litter be flushed down any
1803	toilet or other household drain.
1804	
1805	Any Tenant who owns or keeps a pet in their dwelling unit will be required to pay
1806	for any damages caused by the pet. Also, any pet-related insect infestation in the
1807	pet owner's unit will be the financial responsibility of the pet owner and SMHA
1808	reserves the right to exterminate and charge the resident.
1809	
1810	A pet owner shall physically control or confine his/her pet during the times when
1811	SMHA employees, agents of SMHA or others must enter the pet owner's
1812	apartment to conduct business, provide services, enforce lease terms, etc.
1813	
1814	If a pet causes harm to any person, the pet's owner shall be required to
1815	permanently remove the pet from SMHA's property within 24 hours of written
1816	notice from SMHA. The pet owner may also be subject to termination of his/her
1817	dwelling lease.
1818	
1819	A pet owner who violated any other conditions of this policy may be required to
1820	remove his/her pet from the development within 10 days of written notice from
1821	SMHA. The pet owner may also be subject to termination of his/her dwelling
1822	lease.
1823	
1824	SMHA's grievance procedures shall be applicable to all individual grievances or
1825	disputes arising out of violations or alleged violations of this policy.
1826	1 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
1827	The pet and its living quarters must be maintained in a manner to prevent odors
1828	and any other unsanitary conditions in the owner's unit and surrounding areas.
= =	,

1829		
1830		Repeated substantiated complaints by neighbors or SMHA personnel regarding
1831		pets disturbing the peace of neighbors through noise, odor, animal waste, or other
1832		nuisance may result in the owner having to remove the pet or move him/herself.
1833		
1834		Pets that make noise continuously, including but not limited to barking, and/or
1835		incessantly for a period of 10 minutes or intermittently for one half hour or more
1836		to the disturbance of any person at any time of day or night shall be considered a
1837		nuisance.
1838		
1839	8)	Restrictions on Certain Pets
1840		The keeping of snakes or any other reptiles is prohibited.
1841		
1842		Any animal deemed to be potentially harmful or dangerous to the health or safety
1843		of others, including but not limited to attack or fight trained dogs, is prohibited.
1844		
1845		Dogs weighing more than twenty (20) pounds at maturity are prohibited. SMHA
1846		shall not be responsible for forecasting the weight of a dog that is not full grown.
1847		If a growing dog weighing 20 pounds or less is approved by SMHA, and the dog
1848		matures to a weight greater than 20 pounds, the dog will be in the prohibited
1849		weight class and must be removed from SMHA property.
1850		
1851		Fish tanks in excess of ten (10) gallons are prohibited.
1852		
1853	9)	Removal of Pets
1854		SMHA, or an appropriate community authority, shall require the removal of any
1855		pet from an apartment or other SMHA property if the pet's conduct or condition is
1856		determined to be a nuisance or threat to the health or safety of other occupants of
1857		the property or of other persons in the community where the project is located,
1858		including SMHA staff and Contractors, or if the health and safety of the pet is at
1859		risk.
1860		
1861		In the event of illness or death of pet owner, or in the case of an emergency which
1862		would prevent the pet owner from properly caring for the pet, SMHA has
1863		permission to call the emergency caregiver designated by the resident or the local
1864		Pet Law Enforcement Agency to take the pet and care for it until family or friends
1865		can claim the pet and assume responsibility for it. Any expenses incurred will by
1866		the responsibility of the original pet owner, or the new pet owner.
1867		

Authorization for	cipal Housing Authority r Pet Ownership Form t a form for each pet)
Pet Owner's Name:	
Pet Owner's Address	
Home telephone:	Work Telephone:
Pet's Name:	
Type or Breed	
Sprayed or Neutered?	
License or ID Number:	
Veterinarian Utilized:	
Address:	Phone:
Emergency Caregiver for the Pet:	
Address:	Phone:
I have read and understand the rules g household promise to fully comply.	
Signature of Pet Owner:	Date:
Approved By:	Date:
Please attach to this form the following:	
Picture of the Pet Municipal License Inoculations Certification, includi	ng Rabies

1911]	Lease Attachment 4
1912	Special Charges	to Tenants for Repair of Damages
1913	_	y reasonable charges (other than for normal wear and
1914		ne dwelling unit, or to the project (including damages
1915	· · · · · · · · · · · · · · · · · · ·	mmon areas) caused by the Tenant, a member of the
1916		1] "Wear and Tear" is defined as: Natural wear and
1917	_	ation in value by ordinary and reasonable use of the
1918	subject-matter. (Source: Black's La	
1919		··· =
1920	This schedule of special charges fo	r repairs is incorporated into the lease by reference,
1921	1 0	Inspicuous manner in the Project Manager's Office and
1922	* * *	Tenants on request. This schedule may be modified
1923		ded that SMHA shall give at least 30-day written
1924		ng forth the proposed modification, the reasons
1925		in opportunity to present written comments which shall
1926	<u> </u>	HA prior to the proposed modification becoming
1927	•	all be: (a) Delivered directly or mailed to each Tenant;
1928		onspicuous places within each structure or building in
1929		re located, as well as in a conspicuous place at the
1930		similar central business location within the project.
1931	[24CFR966.5]	i i i i i i i i i i i i i i i i i i i
1932		
1933	Charges: The Tenant shall be charge	ed for the cost for services or repairs due to intentional or
1934	<u> </u>	it, common areas or grounds beyond normal wear and
1935		embers or by guests. Negligent damage includes
1936	noncompliance with preparation inst	ructions for eradication of pests. When SMHA
1937	determines that needed maintenance	is not caused by normal wear and tear, Tenant shall be
1938	charged for the cost of such service,	either in accordance with the Schedule of Maintenance
1939		ork not listed on the Schedule of Maintenance Charges)
1940		or the labor and materials needed to complete the work. If
1941	overtime work is required, overtime	rates shall be charged.
1942		
1943	Apartment Key Replacement:	\$10 or actual cost if greater
1944 1945	Key Fob replacement:	\$10 or actual cost if greater
1945 1946	Lock Change at Tenant's Request:	\$50 or actual cost for labor & materials if greater
1940 1947	Apartment Lock Out: Plugged Toilet/Resident Neglect:	\$38 or actual cost for labor & materials if greater \$35 or actual cost for labor & materials if greater
1948	Trugged Tollet/Resident Neglect.	\$33 of actual cost for labor & materials if greater
1949	Examples of intentional or negligent	damage where the cost of repair will be charged based on
1950	-	or and materials needed to complete the work (this is not
1951		es only): Range/Stove Cleaning and/or Repair; Refrigerator
1952		Floor/Door Repair; Smoke Detector Replacement/Repair;
1953		gs due to tampering, proper apartment preparation for
1954	eradication of pests as defined by a pe	st control professional.
1955		

Schenectady Municipal Housing Authority SMHA VIOLENCE AGAINST WOMEN ACT POLICY Revised Per Violence Against Women Reauthorization Act of 2013 1062 1063 1064 1065 1066 1066 1067 1068 1068 1069 1069 1069 1069 1069 1060 1060 1060	1956		Lease Attachment 5		
Schenectady Municipal Housing Authority SMHA VIOLENCE AGAINST WOMEN ACT POLICY Revised Per Violence Against Women Reauthorization Act of 2013 100 1061 1062 1063 1064 1065 1066 1066 1066 1067 1067 1068 1068 1069 1069 1069 1069 1069 1069 1069 1069	1957		Violence Against Women Act (VAWA) Policy		
SMHA VIÓLENCE AGAINST WOMEN ACT POLICY Revised Per Violence Against Women Reauthorization Act of 2013 1062 1063 1064 1065 1066 1066 1066 1066 1066 1066 1066	1958				
Revised Per Violence Against Women Reauthorization Act of 2013 1062 1063 1064 The purpose of this policy is to reduce domestic violence, dating violence and stalking and to prevent the victims of such violence from becoming homeless by: 1066 1067 1068 1069 1069 1069 1060 1070 1080 1091 1091 1091 1092 1094 1095 1096 1097	1959	Schei	nectady Municipal Housing Authority		
1963 1964 1965 1966 The purpose of this policy is to reduce domestic violence, dating violence and stalking and to prevent the victims of such violence from becoming homeless by: 1967 1968 a) Protecting victim access to affordable housing 1969 b) Protecting the safety of victims 20 Creating long-term housing solutions for victims 1971 d) Promoting collaborative action between victim service providers and ourselves assisting SMHA to respond appropriately to the violence victim(s) while maintaining a safe environment for our employees, other agency employees who work at our sites, applicants, PH tenants, Section 8 participants, Shelter Plus Care participants and others who might be affected by our actions as a housing authority. SMHA shall not discriminate against an applicant, public housing resident, Section 8 program participant, Shelter Plus Care participant, or other program participant on the basis of the rights or privileges provided under the VAWA. This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. 2.0 Definitions Definitions in this section apply only to this policy. Definitions in this section apply only to this policy. Definitions in this section between the person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim wh	1960	SMH	A VIOLENCE AGAINST WOMEN ACT POLICY		
1963 1964 1965 The purpose of this policy is to reduce domestic violence, dating violence and stalking and to prevent the victims of such violence from becoming homeless by: 1967 1968 a) Protecting victim access to affordable housing 1969 b) Protecting the safety of victims 1970 c) Creating long-term housing solutions for victims 1971 d) Promoting collaborative action between victim service providers and ourselves assisting SMHA to respond appropriately to the violence victim(s) 1973 while maintaining a safe environment for our employees, other agency employees who work at our sites, applicants, PH tenants, Section 8 1974 1975 1976 1977 1978 SMHA shall not discriminate against an applicant, public housing resident, Section 8 1980 1981 1982 This policy shall be incorporated into the SMHA Admissions and Continued 1983 Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA 1984 Lease Agreement and the SMHA Shelter Plus Care Policy Manual. 1985 1986 2.0 Definitions 1987 Definitions in this section apply only to this policy. 2.1 Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. 1994 2.2 Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the	1961	Revis	sed Per Violence Against Women Reauthorization Act of 2013		
The purpose of this policy is to reduce domestic violence, dating violence and stalking and to prevent the victims of such violence from becoming homeless by: a) Protecting victim access to affordable housing b) Protecting the safety of victims c) Creating long-term housing solutions for victims d) Promoting collaborative action between victim service providers and ourselves assisting SMHA to respond appropriately to the violence victim(s) while maintaining a safe environment for our employees, other agency employees who work at our sites, applicants, PH tenants, Section 8 participants, Shelter Plus Care participants and others who might be affected by our actions as a housing authority. SMHA shall not discriminate against an applicant, public housing resident, Section 8 program participant, Shelter Plus Care participant, or other program participant on the basis of the rights or privileges provided under the VAWA. This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. 2.0 Definitions Definitions Definitions Definitions Definitions in this section apply only to this policy. Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the dome	1962				
The purpose of this policy is to reduce domestic violence, dating violence and stalking and to prevent the victims of such violence from becoming homeless by: 1967 1968 a) Protecting victim access to affordable housing 1979 b) Protecting the safety of victims 1971 c) Creating long-term housing solutions for victims 1971 d) Promoting collaborative action between victim service providers and ourselves assisting SMHA to respond appropriately to the violence victim(s) while maintaining a safe environment for our employees, other agency employees who work at our sites, applicants, PH tenants, Section 8 participants, Shelter Plus Care participants and others who might be affected by our actions as a housing authority. SMHA shall not discriminate against an applicant, public housing resident, Section 8 program participant, Shelter Plus Care participant, or other program participant on the basis of the rights or privileges provided under the VAWA. This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. 2.0 Definitions Definitions Definitions Definitions in this section apply only to this policy. Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts unde	1963	<u>1.0</u>	Purpose		
stalking and to prevent the victims of such violence from becoming homeless by: a) Protecting victim access to affordable housing b) Protecting the safety of victims c) Creating long-term housing solutions for victims d) Promoting collaborative action between victim service providers and ourselves assisting SMHA to respond appropriately to the violence victim(s) while maintaining a safe environment for our employees, other agency employees who work at our sites, applicants, PH tenants, Section 8 participants, Shelter Plus Care participants and others who might be affected by our actions as a housing authority. SMHA shall not discriminate against an applicant, public housing resident, Section 8 program participant, Shelter Plus Care participant, or other program participant on the basis of the rights or privileges provided under the VAWA. This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. Definitions Definitions Definitions Definitions Definitions Definitions Definitions Definitions Definitions 1993 factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the	1964				
stalking and to prevent the victims of such violence from becoming homeless by: a) Protecting victim access to affordable housing b) Protecting the safety of victims c) Creating long-term housing solutions for victims d) Promoting collaborative action between victim service providers and ourselves assisting SMHA to respond appropriately to the violence victim(s) while maintaining a safe environment for our employees, other agency employees who work at our sites, applicants, PH tenants, Section 8 participants, Shelter Plus Care participants and others who might be affected by our actions as a housing authority. SMHA shall not discriminate against an applicant, public housing resident, Section 8 program participant, Shelter Plus Care participant, or other program participant on th basis of the rights or privileges provided under the VAWA. This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. Definitions Definitions Definitions Definitions 2.0 Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the	1965		The purpose of this policy is to reduce domestic violence, dating violence and		
a) Protecting victim access to affordable housing 1969 b) Protecting the safety of victims 1970 c) Creating long-term housing solutions for victims 1971 d) Promoting collaborative action between victim service providers and 1972 ourselves assisting SMHA to respond appropriately to the violence victim(s) 1973 while maintaining a safe environment for our employees, other agency 1974 employees who work at our sites, applicants, PH tenants, Section 8 1975 participants, Shelter Plus Care participants and others who might be affected 1976 by our actions as a housing authority. 1977 1978 SMHA shall not discriminate against an applicant, public housing resident, Section 8 1979 program participant, Shelter Plus Care participant, or other program participant on the 1980 basis of the rights or privileges provided under the VAWA. 1981 1982 This policy shall be incorporated into the SMHA Admissions and Continued 1983 Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA 1984 Lease Agreement and the SMHA Shelter Plus Care Policy Manual. 1985 1986 Definitions 1987 Definitions 1988 Definitions in this section apply only to this policy. 1999 2.1 Dating Violence: Violence committed by a person who is or has been in a social 1991 relationship of a romantic or intimate nature with the victim, and where the existence 1992 of such a relationship shall be determined based on a consideration of the following 1993 factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the 1994 frequency of interaction between the persons involved in the relationship. 1995 Domestic Violence: Includes felony or misdemeanor crimes of violence committed 1997 by a current or former spouse of the victim, by a person with whom the victim shares 1998 a child in common, by a person who is cohabitating with or has cohabited with the 1999 victim as a spouse, or by any other person against an adult or youth victim who is 1998 protected from that person's acts under the domestic or family violence laws of the	1966		· · · · · · · · · · · · · · · · · · ·		
b) Protecting the safety of victims c) Creating long-term housing solutions for victims d) Promoting collaborative action between victim service providers and ourselves assisting SMHA to respond appropriately to the violence victim(s) while maintaining a safe environment for our employees, other agency employees who work at our sites, applicants, PH tenants, Section 8 participants, Shelter Plus Care participants and others who might be affected by our actions as a housing authority. SMHA shall not discriminate against an applicant, public housing resident, Section 8 program participant, Shelter Plus Care participant, or other program participant on the basis of the rights or privileges provided under the VAWA. This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. Definitions 2.0 Definitions Definitions Definitions in this section apply only to this policy. Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the	1967				
b) Protecting the safety of victims c) Creating long-term housing solutions for victims d) Promoting collaborative action between victim service providers and ourselves assisting SMHA to respond appropriately to the violence victim(s) while maintaining a safe environment for our employees, other agency employees who work at our sites, applicants, PH tenants, Section 8 participants, Shelter Plus Care participants and others who might be affected by our actions as a housing authority. SMHA shall not discriminate against an applicant, public housing resident, Section 8 program participant, Shelter Plus Care participant, or other program participant on the basis of the rights or privileges provided under the VAWA. This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. Definitions 2.0 Definitions Definitions Definitions in this section apply only to this policy. Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the			a) Protecting victim access to affordable housing		
c) Creating long-term housing solutions for victims d) Promoting collaborative action between victim service providers and ourselves assisting SMHA to respond appropriately to the violence victim(s) while maintaining a safe environment for our employees, other agency employees who work at our sites, applicants, PH tenants, Section 8 participants, Shelter Plus Care participants and others who might be affected by our actions as a housing authority. SMHA shall not discriminate against an applicant, public housing resident, Section 8 program participant, Shelter Plus Care participant, or other program participant on the basis of the rights or privileges provided under the VAWA. This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. 2.0 Definitions Definitions Definitions Definitions Definitions in this section apply only to this policy. Definitions in this section apply only to this policy. Definitions in this relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the					
d) Promoting collaborative action between victim service providers and ourselves assisting SMHA to respond appropriately to the violence victim(s) while maintaining a safe environment for our employees, other agency employees who work at our sites, applicants, PH tenants, Section 8 participants, Shelter Plus Care participants and others who might be affected by our actions as a housing authority. SMHA shall not discriminate against an applicant, public housing resident, Section 8 program participant, Shelter Plus Care participant, or other program participant on the basis of the rights or privileges provided under the VAWA. This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. Definitions 2.0 Definitions Definitions in this section apply only to this policy. Definitions in this section apply only to this policy. Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the					
ourselves assisting SMHA to respond appropriately to the violence victim(s) while maintaining a safe environment for our employees, other agency employees who work at our sites, applicants, PH tenants, Section 8 participants, Shelter Plus Care participants and others who might be affected by our actions as a housing authority. SMHA shall not discriminate against an applicant, public housing resident, Section 8 program participant, Shelter Plus Care participant, or other program participant on the basis of the rights or privileges provided under the VAWA. This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. Definitions Definitions Definitions Definitions in this section apply only to this policy. Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the					
while maintaining a safe environment for our employees, other agency employees who work at our sites, applicants, PH tenants, Section 8 participants, Shelter Plus Care participants and others who might be affected by our actions as a housing authority. SMHA shall not discriminate against an applicant, public housing resident, Section 8 program participant, Shelter Plus Care participant, or other program participant on the basis of the rights or privileges provided under the VAWA. This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. Definitions Definitions Definitions 2.0 Definitions Definitions in this section apply only to this policy. Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the			•		
employees who work at our sites, applicants, PH tenants, Section 8 participants, Shelter Plus Care participants and others who might be affected by our actions as a housing authority. SMHA shall not discriminate against an applicant, public housing resident, Section 8 program participant, Shelter Plus Care participant, or other program participant on the basis of the rights or privileges provided under the VAWA. This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. Definitions Definitions Definitions Definitions in this section apply only to this policy. Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the					
participants, Shelter Plus Care participants and others who might be affected by our actions as a housing authority. SMHA shall not discriminate against an applicant, public housing resident, Section 8 program participant, Shelter Plus Care participant, or other program participant on the basis of the rights or privileges provided under the VAWA. This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. Definitions Definitions Definitions Definitions in this section apply only to this policy. Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the					
by our actions as a housing authority. SMHA shall not discriminate against an applicant, public housing resident, Section 8 program participant, Shelter Plus Care participant, or other program participant on the basis of the rights or privileges provided under the VAWA. This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. Definitions Definitions Definitions Definitions in this section apply only to this policy. Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the			* *		
SMHA shall not discriminate against an applicant, public housing resident, Section 8 program participant, Shelter Plus Care participant, or other program participant on the basis of the rights or privileges provided under the VAWA. This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. Definitions Definitions Definitions Definitions Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the					
SMHA shall not discriminate against an applicant, public housing resident, Section 8 program participant, Shelter Plus Care participant, or other program participant on the basis of the rights or privileges provided under the VAWA. This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. Definitions Definitions Definitions Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the			of our actions as a notioning addition.		
program participant, Shelter Plus Care participant, or other program participant on the basis of the rights or privileges provided under the VAWA. This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. Definitions Definitions Definitions Definitions Definitions in this section apply only to this policy. Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the			SMHA shall not discriminate against an applicant, public housing resident. Section 8		
basis of the rights or privileges provided under the VAWA. This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. Definitions Definitions Definitions Definitions Definitions Definitions Definitions in this section apply only to this policy. Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the					
This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. Definitions Definitions Definitions Definitions Definitions Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the					
This policy shall be incorporated into the SMHA Admissions and Continued Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. Definitions Definitions Definitions Definitions in this section apply only to this policy. Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the			S and I are San I		
Occupancy Policy manual, the SMHA Section 8 Administrative Plan, the SMHA Lease Agreement and the SMHA Shelter Plus Care Policy Manual. Definitions Definitions			This policy shall be incorporated into the SMHA Admissions and Continued		
Lease Agreement and the SMHA Shelter Plus Care Policy Manual. Definitions Definitions Definitions Definitions Definitions Definitions Definitions in this section apply only to this policy. Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the					
1985 1986 1987 1988 Definitions in this section apply only to this policy. Definitions in this section apply only to this policy. Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the			• •		
1986 2.0 Definitions Definitions in this section apply only to this policy. Definitions in this section apply only to this policy. Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the			3 · · · · · · · · · · · · · · · · · · ·		
Definitions in this section apply only to this policy. Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the		2.0	Definitions		
Definitions in this section apply only to this policy. Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the					
1989 2.1 Dating Violence: Violence committed by a person who is or has been in a social 1991 relationship of a romantic or intimate nature with the victim, and where the existence 1992 of such a relationship shall be determined based on a consideration of the following 1993 factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the 1994 frequency of interaction between the persons involved in the relationship. 1995 1996 2.2 Domestic Violence: Includes felony or misdemeanor crimes of violence committed 1997 by a current or former spouse of the victim, by a person with whom the victim shares 1998 a child in common, by a person who is cohabitating with or has cohabited with the 1999 victim as a spouse, or by any other person against an adult or youth victim who is 1990 protected from that person's acts under the domestic or family violence laws of the			Definitions in this section apply only to this policy.		
Dating Violence: Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the			The state of the s		
relationship of a romantic or intimate nature with the victim, and where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the		2.1	Dating Violence: Violence committed by a person who is or has been in a social		
of such a relationship shall be determined based on a consideration of the following factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the					
factors: (i) the length of the relationship; (ii) the type of relationship; (iii) the frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the			•		
frequency of interaction between the persons involved in the relationship. Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the					
1995 1996 2.2 <u>Domestic Violence</u> : Includes felony or misdemeanor crimes of violence committed 1997 by a current or former spouse of the victim, by a person with whom the victim shares 1998 a child in common, by a person who is cohabitating with or has cohabited with the 1999 victim as a spouse, or by any other person against an adult or youth victim who is 2000 protected from that person's acts under the domestic or family violence laws of the					
Domestic Violence: Includes felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the	1995		· · · · · · · · · · · · · · · · · · ·		
by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the		2.2	Domestic Violence: Includes felony or misdemeanor crimes of violence committed		
a child in common, by a person who is cohabitating with or has cohabited with the victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the			· · · · · · · · · · · · · · · · · · ·		
victim as a spouse, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the					
protected from that person's acts under the domestic or family violence laws of the					
· · · · · · · · · · · · · · · · · · ·			· · · · · · · · · · · · · · · · · · ·		
2001 jurisdiction.	2001		jurisdiction.		

- 2002 2.3 <u>Affiliated Individual</u>: With respect to an individual: a spouse, parent, brother, sister or child of that individual, or an individual to whom that individual stands in loco parentis, or any individual, tenant, or lawful occupant living in the household of that individual.
- 2007 2.4 Sexual Assault: Any nonconsensual sexual act proscribed by Federal, tribal, or State law, including when the victim lacks capacity to consent.
- 2010 2.5 <u>Stalking</u>: To follow, pursue, or repeatedly commit acts with the intent to kill, injure, harass, or intimidate; or to place under surveillance with the intent to kill, injure, harass, or intimidate another person; and in the course of, or as a result of, such following, pursuit surveillance, or repeatedly committed acts, to place a person in reasonable fear of the death of, or serious bodily injury to, or to case substantial emotional harm to (i) that person; (ii) a member of the immediate family of that person; or (iii) the spouse or intimate partner of that person.
- 2018 2.6 <u>Victim</u>: Is a person who is the victim of domestic violence, dating violence, sexual assault or stalking under this Policy and who has completed the certification referred to in Section 3.0 of this policy statement in a complete and timely fashion.

3.0 Certification and Confidentiality

2006

2017

2021 2022

2023

2034

20372038

2039

2040

2041

2042

2043

2044

2045 2046

2047

- 2024 3.1 HUD Approved Certification: For each incident where a person is claiming victim 2025 status, that person shall certify to SMHA their victim status by completing a HUD 2026 approved certification form (form HUD-50066). The person shall certify the date, 2027 time and description of the incident(s), that the incident(s) are bona fide incidents of 2028 actual or threatened abuses and meet the requirements of VAWA and this Policy. 2029 The person shall provide information to identify the perpetrator including but not limited to the name only if the name of the perpetrator is safe to provide and is 2030 known, (and any and all known aliases) date of birth, address, contact information 2031 2032 such as postal, e-mail or internet address, telephone or fax number and other pertinent 2033 information.
- 2035 3.2 Other Certification: In lieu of providing a HUD certification, a person who is claiming victim status may provide to SMHA:
 - a) documentation signed by the victim and an employee/agent/volunteer of a victim services provider, an attorney, mental health professional or a medical professional from who the victim has sought assistance in addressing domestic violence, dating violence sexual assault or stalking or the effects of the abuse, in which the professional attests under penalty of perjury (28 U.S.C. Sec. 1746) to the professional's belief that the incident(s) in question are bona fide incidents of abuse or meet the requirements found in VAWA; or
 - b) a federal, state, tribal, territorial, administrative agency, local police or court record.

2048 3.3 Failure to provide Certification: The person claiming victim status shall provide 2049 complete and accurate certification to SMHA within 14 business days after SMHA 2050 requests in writing that the person completes the certification. If the person alleging 2051 violence does not provide a complete and accurate certification within the 14 business 2052 days, SMHA may take action to deny or terminate participation or tenancy. 2053 2054 3.4 Confidentiality: SMHA shall keep all information provided under the Policy 2055 confidential. SMHA shall not provide the information to any related entity or 2056 individual except to the extent that: 2057 2058 The victim requests or consent to the disclosure in writing, or a) 2059 The disclosure is required for use in an eviction proceeding, or b) 2060 The disclosure is required by applicable law. c) 2061 2062 Basis for Denial of Admission, Assistance, or Tenancy. 4.0 2063 2064 4.1 The SMHA shall not deny participation or admission to a program on the basis of a 2065 person's victim status, if the person otherwise qualifies for admission or assistance. 2066 2067 4.2 An incident or incidents of actual or threatened domestic violence, dating violence, 2068 sexual assault or stalking will not be a serious or repeated violation of the lease by the 2069 victim and shall not be good cause for denying to a victim admission to a program, 2070 terminating Section 8 assistance or occupancy rights, participation in the Shelter Plus 2071 Care Program, or evicting a tenant. 2072 2073 Criminal activity directly related to domestic violence, dating violence, sexual assault 4.3 2074 or stalking engaged in by a member of the tenant's household or any guest or other 2075 person under the tenant's control shall not be cause for termination of assistance, tenancy, or occupancy rights if the tenant or affiliated individual of the tenant is the 2076 2077 victim of that domestic violence, dating violence, sexual assault or stalking. 2078 2079 4.4 A. Notwithstanding Sections 4.1, 4.2 and 4.3, the SMHA may bifurcate a lease to 2080 evict, remove or terminate assistance to any individual who is a tenant or lawful occupant of the housing and who engages in criminal activity directly related to 2081 2082 domestic violence, dating violence, sexual assault, or stalking against an affiliated individual or other individual, without evicting, removing, termination assistance to 2083 2084 or otherwise penalizing the victim(s) of such criminal activity who is also a tenant or 2085 lawful occupant of the housing. 2086 2087 B. If SMHA evicts, removes, or terminates assistance to an individual under Section 2088 4.4A, and the individual is the sole tenant eligible to receive assistance under a 2089 covered housing program, SMHA shall provide any remaining tenant an opportunity 2090 to establish eligibility for the covered housing program. If the remaining tenant(s) 2091 cannot establish eligibility, SMHA shall provide the remaining tenant(s) with a

reasonable time to find new housing or establish eligibility for housing under another

2092

2093

covered housing program.

2094 4.5 Nothing in Section 4.1, 4.2 or 4.3 shall limit the authority of SMHA when notified, to 2095 honor court orders addressing rights of access to or control of the property, including 2096 civil protection orders issued to protect the victim and issued to address the 2097 distribution or possession of property among the household members when the family 2098 break up. 2099 2100 4.6 Nothing in Sections 4.1, 4.2 or 4.3 limits SMHA's authority to evict or terminate 2101 assistance to any tenant for any violation of lease not premised on the act or acts of 2102 violence against the tenant or an affiliated individual of the tenant. However SMHA 2103 may not hold victim to a more demanding standard than any other tenant or 2104 participant. 2105 2106 4.7 Nothing in Sections 4.1, 4.2 or 4.3 limits the SMHA's authority to evict or terminate 2107 assistance, or deny admission to a program if the SMHA can show an actual and 2108 imminent threat to other tenants, neighbors, guests, their employees, persons 2109 providing services to the tenants or the property of others if the tenant family is not 2110 evicted or terminated from assistance or denied admission. 2111 2112 4.8 Nothing in Sections 4.1, 4.2 and 4.3 limits the SMHA's authority to deny admission, 2113 terminate assistance or evict a person who engages in criminal acts including but not 2114 limited to acts of violence, sexual assault or stalking against family members or 2115 others. 2116 A Section 8 recipient who moves out of an assisted dwelling unit to protect their 2117 4.9 2118 health or safety and who: a) is a victim under this Policy; b) reasonably believes he or 2119 she was imminently threatened by harm from further violence if she/he remains in the 2120 unit; and c) has complied with all other obligations of the Section 8 program may 2121 receive a voucher and/or move to another Section 8 jurisdiction. 2122 2123 4.10 A public housing tenant who is a victim under this policy may be allowed to transfer 2124 to another available and safe dwelling unit pursuant to SMHA's Transfer Policy if: a) The tenant expressly requests a transfer; and 2125 b) (i) reasonably believes he or she is threatened with imminent harm from 2126 2127 further violence if he or she remains in the unit; or 2128 (ii) is a sexual assault victim, and the sexual assault occurred on the premises 2129 during the 90-day period preceding the transfer request. 2130 2131 **Actions Against a Perpetrator 5.0** 2132 2133 The SMHA may evict, terminate assistance, or deny admission to a program or bring 2134 charges of trespass on its property against a perpetrator under this Policy. The victim 2135 shall take action to control or prevent the domestic violence, dating violence, sexual 2136 assault or stalking. These actions may include but are not limited to: a) obtaining and 2137 enforcing a restraining or no-contact order, or an order for protections against the 2138 perpetrator; b) obtaining and enforcing a trespass charge against the perpetrator; c)

2139 2140		preventing the delivery of the perpetrator's mail to the victim's unit; d) providing identifying information listed in 3.1; and e) other reasonable measures.
2143	<u>6.0</u>	Notice to Applicants, Participants, Tenants and Section 8 Landlords and Managers.
2144 2145 2146 2147		SMHA shall provide notice to applicants, participants, tenants, managers and owners of their rights and obligations under Section 3.4 Confidentiality and Section 4.0 Basis for Denial of Admission, Assistance or Tenancy.
2148 2149	<u>7.0</u>	<u>Preferences</u>
2150 2151 2152 2153 2154 2155 2156	<u></u>	Families who are victims under VAWA will receive a preference in SMHA's public housing, Section 8, and Shelter Plus Care programs. Families/family members who have been victims of domestic violence, dating violence, sexual assault or stalking shall provide an acceptable form of certification to qualify for preference, as outlined in Section 3.0.
2157	<u>8.0</u>	Reporting Requirements
2158 2159 2160 2161 2162 2163		SMHA shall include in its 5 Year Plan a statement of goals, objectives, policies or programs that will serve the needs of victims. SMHA shall also include a description of activities, services or programs provided or offered either directly or in partnership with other service providers to victims, in order to help victims obtain or maintain housing or to prevent the abuse or to enhance the safety of victims.
	<u>9.0</u>	Conflict and Scope
2166 2167 2168 2169 2170 2171		This Policy does not enlarge SMHA's duty under any law, regulation or ordinance. If this Policy conflicts with the applicable law, regulation or ordinance, the law, regulation or ordinance shall control. If this Policy conflicts with any other SMHA policy, this Policy will control.
2172	<u>10.0</u>	<u>Amendment</u>
2173 2174 2175 2176 2177 2178 2179		The Executive Director may recommend to the Board of Commissioners amendments to this policy when it is deemed reasonable to effectuate the Policy's intent, purpose, or interpretation. The amendment shall be effective and incorporated into appropriate program policies and manuals on that date the amendment is approved by the Commissioners.
2179 2180 2181 2182 2183 2184	10.1	The U.S. Department of Housing and Urban Development is developing a notice with notification provisions and a model transfer policy pursuant to the Violence Against Women Reauthorization Act of 2013. SMHA will amend this policy is necessary to fully implement any developments.

2185	<u>11.0</u>	Legislative and Regulatory authority
2186		
2187		The provisions of its policy are based on conformity with the provision of the
2188		following laws, regulations and notices:
2189		
2190		a) The Violence Against Woman Act of 1994
2191		b) The Violence Against Women Reauthorization Act of 2005
2192		c) The Violence Against Women Reauthorization Act of 2013
2193		d) U.S. Department of Housing and Urban Development, Notice PIH 2006-23
2194		e) U.S. Department of Housing and Urban Development, Notice PIH 2006-42

Tenant Handbook

Schenectady Municipal Housing Authority

Revised: 04/01/2016

Table of Contents

WELCOME FROM THE EXECUTIVE DIRECTOR	6
ABOUT YOUR APARTMENT	7
Pre-Occupancy Inspection	7
Door Locks	7
Self-Closing Doors	7
Ingress and Egress	8
Smoke Detectors	8
Carbon Monoxide Detectors	8
Telephones	9
Antennas and Satellite Dishes	9
Painting	9
Pest Control/Exterminator Service	9
Bed Bugs	9
Laundry and Washing Machines	10
Vehicle Parking and Vehicle Rules	11
Locked Out?	12
RENT AND CONDITIONS OF OCCUPANCY	12
How Rent Is Determined	12
Rent Collection Procedures	13
When is My Rent Due?	13
How Do I Make a Rent Payment?	13
Will I Get a Receipt Proving I Paid May Rent?	14
What Happens if I Don't Pay My Rent by the 1st Day of the Month?	14
What is a 14-day Late Payment Notice?	14
Why do I Also Get a 3-day New York State Notice?	15
What Happens if I Ignore the 14 and 3 day Notices and Still Don't Pay My Rent?	15

How Will I Know SMHA has Started the Process to Evict Me?	15
What if I'm Not Home When the Eviction Documents are Brought to My House?	16
What Happens When I go to Court?	16
What Happens if I Don't Go to Court on the Date and Time on the Petition?	17
Will I Know the Sheriff is Coming to Evict Me?	17
What Happens if I Decide to Pay Rent Late Month After Month?	17
Your Security Deposit	17
Annual Income Re-examination	18
Family Composition	18
COMMUNITY SERVICE	19
EVICTION AND TERMINATION OF TENANCY	20
MANAGEMENT AND MAINTENANCE SERVICES	20
Project Manager	20
Occupancy Specialist	21
Maintenance Personnel	21
If You Need Repairs	21
IF YOU NEED TO SPEAK WITH SOMEONE	21
CRIME AND SAFETY	22
Employee ID Cards	22
ANNUAL INSPECTION/RIGHT OF ENTRY	22
MOVING OUT	23
Requirements	23
Apartment Inspections	23
Damage Charges	23
WITHOUT YOUR HELP	24

Elevators	24
Garbage Disposal	24
Medical Waste Disposal	25
Garbage Compactors	25
Gas and Electricity	26
Heat and Hot Water	26
Wading Pools	27
Yard/Garage Sales	28
FIRE SAFETY	28
Household Fire Hazards	28
Fireworks and Sparkling Devices	29
Smoking	29
Electrical Fires	29
Gasoline and Kerosene	30
Candles	30
Gas Grills	30
General	31
Kitchen	31
Bathroom	32
Storage Areas	32
Outside the Apartment	32
Mold and Mildew	33
Preventing Mold	33
The Fresh Air Cure	33
Other Ideas That Will Help:	33
Cleaning Mold	34
If the Problem Persists	34

GETTING INVOLVED	34
Resident Councils	34
The Resident Advisory Board (RAB)	35
Tenant Commissioners	35
PERSONS WITH DISABILITIES	35
IMPORTANT TELEPHONE NUMBERS	36

WELCOME FROM THE EXECUTIVE DIRECTOR

Dear Public Housing Resident,

We have prepared this handbook for those who are new to public housing and for those who currently reside with us, with the hope that it will help answer many of the questions you may have about what to expect from the Schenectady Municipal Housing Authority (SMHA), and what is expected of you during your tenancy.

This Tenant Handbook is incorporated into your lease by reference, which means it is a part of your lease, and that you are responsible for complying with the information provided in this Handbook just as you are responsible for complying with the contents of the rest of your lease.

This handbook will serve as a valuable reference source, providing the latest information on current Housing Authority policies and procedures that pertain to you and your home. In these pages you will find information about everything from rent paying procedures to household cleaning tips, from social and community services to maintenance and emergency services, from what to do if you are locked out to how to go about joining your resident association and tenant patrol. In sum, this handbook will explain clearly the conditions of occupancy we expect you to observe as a resident and, in turn, what you can expect from us, your landlord.

The staff of the Schenectady Municipal Housing Authority has proudly provided effective, courteous housing management to countless families for more than 75 years. Our aim is to work with you to make sure that your home with us is a happy and safe one, a home to be proud of.

Sincerely, Richard E. Homenick Executive Director

ABOUT YOUR APARTMENT

Pre-Occupancy Inspection

As a new resident you are entitled to a pre-occupancy inspection of your new apartment, with your Project Manager or Occupancy Specialist, in order to identify items and conditions that may need repair to avoid future charges.

Inspect your apartment as soon as you receive the keys. Give it a thorough look. It should be in good condition, but if you do see that anything is missing or in need of repair, advise your Project Manager or Occupancy Specialist as quickly as possible, verbally and in writing. If you fail to do so within a reasonable period of time, then *you* may be held responsible and face possible costs for the work required.

Door Locks

The entrance door(s) of your apartment has been equipped with a good lock. We permit no replacements. You may NOT purchase an additional lock, or change the lock we have provided. In case of an emergency, the Housing Authority must be able to gain entry. You will be responsible for the full cost of removing an added or changed lock, and reinstalling a lock approved and provided by SMHA.

Self-Closing Doors

You may have an apartment entry door that is the self-closing type; that is, when opened and released, the door swings shut and completely closes and latches by itself. Self-closing apartment entrance doors help to prevent the spread of fire. Residents are prohibited by law from removing or disabling any self-closing apartment entrance door or permitting such a door to be held open by any device. There are no exceptions to this requirement.

Floor covering and improperly installed door locks can prevent the self-closing mechanism from working. Any carpeting that impedes the self-closing mechanism should be cut away in the area of the door's swing. To ensure that your apartment entrance door closes properly, it will be inspected periodically. Any repairs, improvements or alterations needed to restore the self-closing feature will be made. If your apartment entrance door fails to close and latch by itself you should call in a Work Order by using the Maintenance Hot Line – (518) 372-5896.

Ingress and Egress

Ingress and Egress is another way of saying "a way in and a way out" of your apartment. It is required that the windows and doors in your apartment are not obstructed by large furniture items, such as a bunk-bed in front of a bedroom window. Keep the windows leading to the outside clear of any objects that might obstruct exit. If windows become the only escape from fire you will want a clear escape route.

Smoke Detectors

Each SMHA apartment is equipped with the proper amount of smoke detectors, and they are installed in the proper locations, as required by law. Removing, damaging or in any way disabling a smoke detector so that it does not operate properly is a violation of SMHA policy, and a violation of the law. Once a smoke detector has been installed in your apartment, you are responsible for periodically inspecting and testing it to determine that it is in working order. If for some reason the smoke detector is not working, you should call in a Work Order by using the Maintenance Hot Line – (518) 372-5896.

New batteries should be installed at least once a year. It will be easier to remember this task if you install them on a birthday, a holiday, or when you adjust your clocks forward or back in the spring and fall. Many battery-powered units "chirp" or give some other signal when their batteries need replacement.

Federal law requires the Housing Authority to provide all hearing impaired individuals with a visual smoke alarm. Please notify your Project Manager if anyone in your apartment is hearing impaired, and a visual smoke alarm will be installed free of charge.

Carbon Monoxide Detectors

Carbon monoxide (CO) is a colorless, odorless, tasteless and toxic gas that results from the incomplete combustion of fossil fuels, such as gasoline, natural gas and oil. Dangerous amounts of CO can accumulate when fuel is not burned properly, or when rooms are poorly ventilated and the CO is unable to escape.

We have installed a combination smoke and CO detector in every apartment where a fossil fuel-burning furnace or boiler is located. This includes Maryvale Apartments, Lincoln Heights, Steinmetz Homes and MacGathan Townhouses (CO detectors are being added along with the conversion from electric heat to gas heat at MacGathan).

Telephones

You have to make all of your telephone arrangements directly with the telephone company you use.

Antennas and Satellite Dishes

Installation of cable television, which is available in virtually all Housing Authority developments, is the responsibility of the resident.

SMHA residents are prohibited from installing any television or other antenna on the window sill or any place outside of their apartment, including the grounds. This includes any type of satellite dish antenna that might be attached to window frames or the exterior of any building. Satellite dishes are only allowed **inside** of a resident's apartment. Roof antennas are not permitted. However, a master TV antenna may be available at your development. Contact your Project Manager for details.

Painting

All apartments are scheduled for painting by the Authority on the basis of need. If you wish to paint your own apartment, please obtain written consent from your Project Manager. You may be held responsible for the cost of removing or covering over unauthorized painting.

Pest Control/Exterminator Service

The Authority will provide a pest control service on a regularly scheduled basis, without charge to you. Please cooperate by admitting the exterminator when he or she comes to inspect and treat your apartment, and, if you cannot be home, a member of the maintenance staff will allow entry to your apartment and accompany the exterminator as they complete the work. You will be notified in advance of scheduled routine visits. Your cooperation will ensure a vermin-free home.

You must report the presence of any mice, roaches or other vermin as soon as they are discovered, and your Project Manager will immediately schedule a visit. You should never use any multiple fogger type aerosol bug sprays in the apartment.

Bed Bugs

Yes, it's true. Bed bugs are infesting homes throughout the country, and right here in Schenectady. Bed bugs are being found in expensive hotels, homes of wealthy people as well as people in apartments and public housing. Bedbugs will move into clean homes, and not so clean homes.

Bed bugs are small insects that feed on human blood. They are usually active at night when people are sleeping. Adult bed bugs have flat, rusty-red-colored oval bodies. About the size of an apple seed, they are big enough to be easily seen, but often hide in cracks in furniture, floors, or walls. When bed bugs feed, their bodies swell and become brighter red. They can live for several weeks or months without food or water. Although bed bugs are a nuisance, they are not known to spread disease.

In most cases, people carry bed bugs into their homes unknowingly, in infested luggage, furniture, bedding, or clothing. Bed bugs may also travel between apartments through small crevices and cracks in walls and floors. You may notice itchy skin welts. You may also see the bed bugs themselves, small bloodstains from crushed insects, or dark spots from their droppings. It is often hard to see them because they hide in or near beds, other furniture, and in cracks.

If you discover that you have bed bugs, contact the SMHA Maintenance Hotline Right away at 372-5896. Also, you can call Project Manager. We will send our exterminator to your apartment, and if you have bedbugs, we will begin treatment.

Our exterminator will come to your apartment and inspect. SMHA maintenance and or the Project Manager may appear as well. Once the exterminator determines if you have bedbugs or not, we will schedule the treatment day, and give you a list of things you will need to do to prepare for the treatment. You will told by the exterminator how to prepare for treatment. If you do not comply with treatment preparation instructions you may be charged for the cost of preparation performed by the SMHA or its representative, which may include exterminator appearance charges.

SMHA takes bed bugs very seriously, so we expect all residents to cooperate. Remember that you agreed in your lease to comply with obligations affecting health and safety imposed upon tenants by applicable provisions of building and housing codes materially affecting health and safety.

How can I keep bed bugs out of my home? Most bedbug infestations come in with used furniture. Never bring used or discarded bed frames, mattresses, box springs, or upholstered (fabric, leather, etc.) furniture into your home. Wash clothing and bedding immediately after returning from a trip, whether it's to Grandma's house, a sleepover at a friend's home, or to a hotel or motel.

Laundry and Washing Machines

Some developments have a centrally located laundry room equipped with coin operated washing machines and dryers. If your apartment is equipped to install a washer and

dryer hookup and you wish to install a washing machine in your apartment, you must obtain written approval and instructions from your Project Manager. Please follow specific instructions for installation issued by the Housing Authority. Improper installation may result in hazards and inconveniences to you and your neighbors. The most common problem with faulty hook-ups involves hot water gushing out of cold water faucets and a reduction in hot water. You wouldn't want a neighbor to do this to you — don't do it to a neighbor! In addition, only ENERGY STAR rated appliances will be approved for installation.

ENERGY STAR is a joint program of the U.S. Environmental Protection Agency and the U.S. Department of Energy helping us all save money and protect the environment through energy efficient products and practices.

Vehicle Parking and Vehicle Rules

The Schenectady Municipal Housing Authority provides parking spaces for use by authorized residents who obtain a parking permit sticker. In all developments, parking is available on a first-come, first-served basis. Consult your Occupancy Specialist for information on parking availability and permits. The Housing Authority will not assume any responsibility for any automobile (including yours) parked on Authority property. The duplication or misuse of parking permits may lead to termination of tenancy proceedings.

Any vehicle parked on SMHA property without a parking sticker may be issued a violation ticket.

Any vehicle parked on SMHA property without a valid registration and inspection may be towed without further warning to the vehicle owner.

Any vehicle on SMHA property that is parked on grass, sidewalks, fire lanes, courtyards, or any other part of the property not designated as a parking area may be towed without further warning to the vehicle owner. Vehicles parked in a designated handicapped parking area must properly display authorized handicapped tags, or be subject to towing.

Tenants are permitted to only change tires, oil, air filters and perform tune-ups on their own vehicles.

For parking and vehicle removal during winter storms and subsequent snow removal, please see the Project Manager in charge of your development. At a minimum, you

must remove your vehicle to a parking area cleared of snow within 24 hours after a snowfall of 3-inches or more.

Mini-bikes, snowmobiles and any other recreational small engine and all-terrain vehicles are prohibited on SMHA property. Storing small engine vehicles inside apartments or other buildings is also prohibited.

Locked Out?

If you are locked out of your apartment through loss of your key or some other mishap, call the Maintenance Hot-Line at (518) 372-5896. With proper identification you will be admitted into your apartment. Do not try to enter your apartment by forcing a window or door. A lost or stolen key should always be reported. We will not admit children unless parents make a written request for this service and furnish us with a copy of the child's signature.

The following charges apply:

- Additional apartment key charge pre-paid \$25.00 each
- Lock-out charge/lock change pre-paid \$50.00
- Lock-out/No lock change \$37.50

SAVE TIME AND MONEY; KNOW WHERE YOUR KEY IS!

RENT AND CONDITIONS OF OCCUPANCY

How Rent Is Determined

The rent you pay is either 30% of your income (after allowable deductions and income exclusions) or a flat or ceiling rent, whichever is less. Your family's income determines your individual rent. This is why, down the hall from you, perhaps, a family of your size living in an apartment of your size pays a different amount of rent each month.

Federal Regulations now give families living in public housing the choice of rent methods. Once a year, each public housing family has the choice of paying rent based on family income (**income based rent**) or **flat rent** based on the market value of the dwelling unit. Residents can choose to pay the flat or ceiling rent even if it is higher than the income based rent.

Whether you choose to pay income-based rent or flat rent, your family composition (number of members in your household) will be reexamined at least once a year.

If you choose to pay the flat rent, your family income must be reexamined at least once every **three (3) years**. At least once a year, you will be able to choose between continuing to pay flat rent, and switching to income-based rent. If, at any time during the year, you are unable to pay the flat rent due to financial hardship, you may request to switch to paying rent based on your income. Financial hardship includes the following situations:

- A decrease in income due to change in family circumstances, including loss of employment, death in the family, or reduction or loss of earnings or other assistance.
- An increase in expenses due to change in family circumstances, for medical costs, transportation, education, or similar items.
- Additional Public Housing Authority policy.

If the PHA determines that your family is experiencing a financial hardship, as described above, your request to switch to income-based rent will be granted as soon as reasonably possible.

Rent Collection Procedures

When is My Rent Due?

Rent is due and payable on the first day of each month. Payments received after the first of each month are late payments.

How Do I Make a Rent Payment?

Rent payments shall be made by <u>the tenant</u> to the Schenectady Municipal Housing Authority Finance Department by any the following methods:

- Mail rent in time to be received by SMHA on or before the first of the month to: SMHA, 375 Broadway, Schenectady, NY 12305
- Place an envelope containing your rent payment in SMHA's main lobby drop box, 375 Broadway, Schenectady, NY 12305
- Make payment in person at the rent collection windows in SMHA's main lobby, 375 Broadway, Schenectady, NY 12305. To check when the rent window is open refer to SMHA's monthly resident newsletter.

Be sure your name, your development name, and your apartment number are written on your check or money order prior to making payment.

Will I Get a Receipt Proving I Paid May Rent?

If you make payment by mail or drop box, a receipt will be mailed to your home address.

If the Head of Household makes payment in person at a rent collection window, a receipt will be issued at that time if identification is provided (drivers license or other form of ID).

If someone other than the Head of Household makes payment at the rent collection window with a check or money order, or the Head of Household cannot provide identification, a receipt will be mailed to the Head of Household's home address. (if paying in cash, a hand written receipt will be provided to document the cash transaction)

What Happens if I Don't Pay My Rent by the 1st Day of the Month?

If you do not pay your rent in full to SMHA on or before the 1st of the month, a 5 day grace period will be allowed to make payment in full without penalty.

If your rent is not received by the 6th day of the month, SMHA will issue a late notice called a "14-day Late Payment Notice."

What is a 14-day Late Payment Notice?

A 14-day Late Payment Notice is sent by SMHA to each tenant that has not made their rent payment in full during the first five days of the month. (If you make your rent payment to the drop box on the 4th or 5th day of the month, you may still receive a 14-day notice. This can happen if a payment is made late (after the 1st of the month), and the payment is not processed in time to prevent the 14-day notice.)

The 14-day Late Payment Notice explains that your rent is past due, and that you are required to pay the past due amount in full within 14 days of the date on the notice, or move out of the apartment. If the rent is not paid within the 14-days, and you are still in the apartment, SMHA will start a lawsuit against you for unpaid rent, and ask a judge to order you to leave your apartment.

The amount of past due rent will be written on the 14-day Late Payment Notice. If you do not agree that you owe SMHA money, or think the amount you owe is wrong, the 14-day Late Payment Notice explains that you can request a hearing with SMHA to question the rent charges. Prior to the hearing, you must provide full past due rent to the SMHA Finance Director, and request that it be held in an Escrow Account until the

matter is resolved. This is a special account where money is deposited that does not belong to SMHA.

Why do I Also Get a 3-day New York State Notice?

You belong to a Federal housing program, and you live in New York State, so you have rights under both Federal and State laws.

Your right under Federal law is your landlord (SMHA) must give you (in writing) 14 days to pay past due rent, which is done with the 14-day Late Payment Notice.

Your right under New York State law is your landlord (SMHA) must give you (in writing) 3 days to pay past due rent, which is done with the 3-day New York State Notice (the 3-day Notice runs concurrent with the last three days of the 14-day Notice).

So, because you live in Public Housing, you get 14 days to make your rent payment before SMHA starts a lawsuit, instead of just the three days people get who do not live in Public Housing.

What Happens if I Ignore the 14 and 3 day Notices and Still Don't Pay My Rent?

At this point, SMHA will start a lawsuit against you for unpaid rent, and ask a judge to order you to pay your rent in full or leave your apartment.

SMHA is seeking to evict you at this point because you refuse to pay rent that is due. However, SMHA is a law-abiding agency that will take every step to make sure we proceed according to your rights under the Fifth & Fourteenth Amendments of the U.S. Constitution, called "Due Process of Law." SMHA will go on to evict you by legal proceedings in a court of law, before a fair and impartial judge who will hear whatever you have to say about the case to evict you.

How Will I Know SMHA has Started the Process to Evict Me?

SMHA has a person come to your door to hand you two documents:

- 1) Notice of Petition to Recover Real Property Non-Payment, and
- 2) Petition to Recover Possession of Real Property Non-Payment

The person who comes to your door is not involved with your case, knows nothing about your case, and is not an employee of SMHA.

It is very important that you carefully read these documents. The Notice of Petition to Recover Real Property will have a date and time on it that you must appear in court (this is called the Return Date). In court, you will have a chance to defend yourself. At the

time these documents are issued to you, a late fee for non-payment of rent will be applied to your account.

What if I'm Not Home When the Eviction Documents are Brought to My House?

If the head-of household is not home, the documents will be served to any other adult member of the household who is present.

If no one is home, or no adult member of the household is home, a process known as "Nail and Mail" will occur. Copies of the documents will be attached to the entrance door of your apartment, or placed under the entrance door, and the documents will also be mailed to you by regular first class mail and by certified mail.

What Happens When I go to Court?

When you go to court, you and any representative you wish to have with you, will first meet with SMHA's attorney to discuss the case. You may at this time pay the rent that is due in full, and the case will be over with SMHA.

If you do not pay the rent that is due, SMHA will offer you a chance to pay the rent at a later date, with the understanding that if you do not pay in full, the judge will order the Sheriff to evict you from your apartment.

For example:

- You fail to pay your rent for January 1, and go to court on January 31;
- SMHA makes an offer that full past due rent must be paid by February 28;
- Since the February 1 rent must also be paid, SMHA will also want February rent paid in full by February 28;
- SMHA will then ask the judge to approve the offer;
- The judge will then issue what is called an Order, Warrant and Judgment, agreeing to evict you from your apartment, with the condition that if the past due rent is paid in full by February 28, along with rent due for February 1, the eviction order will be cancelled.
- If your past due rent is not paid in full by February 28, along with rent due for February 1, the judge will then order the Sheriff to evict you from your apartment. After February 28, SMHA will not accept partial payments of rent owed, only full payment of rent due.

What Happens if I Don't Go to Court on the Date and Time on the Petition?

If you do not appear in court, SMHA will ask the judge to order your eviction. The judge will then issue an order for the Sheriff to evict you from your apartment. When this happens, SMHA will hold the eviction order for ten days. During this time, SMHA's Project Managers may attempt to contact you to encourage you to pay the past due rent in full to avoid eviction. Legal Aid Society attorneys may also attempt to contact you for the same reason. We do not want you to lose your home; we only want you to pay the rent.

Will I Know the Sheriff is Coming to Evict Me?

A 72-hour Notice of Eviction is sent to you by the Schenectady County Sheriff, warning you that you may be evicted at any time after three days (72 hours) has passed. If you make payment of past due rent in full, plus any applicable Sheriff's fee and moving company fees, before the Sheriff's eviction actually happens, SMHA will call the Sheriff and cancel the eviction.

What Happens if I Decide to Pay Rent Late Month After Month?

Paying your rent late month after month is a huge financial burden to the Housing Authority, the court system, and the Sheriff's office, all of which are supported by taxpaying citizens. Therefore, repeated late rent payment is an unnecessary waste of tax dollars. Because of this waste, SMHA is in the process of modifying its Public Housing lease to allow for eviction due to the objectionable behavior of repeated late rent payment. Remember, the rent in Public Housing is designed to be affordable to low-income families, and paying rent should be your first priority.

NOTE:

You may pay any portion of your past due rent, or any part of the rent amount listed in the court order to evict, including any charges for Sheriff and moving company fees, at any time during the rent collection process, but fees for service of process (Three Day Notice to pay Rent and the Notice of Petition to Recover Real Property for Non-Payment of Rent, and the Petition to Recover Possession of Real Property for Non-Payment of Rent), rent, Sheriff and moving fees must be paid in full in order for SMHA to stop the Sheriff from evicting you.

Your Security Deposit

A security deposit is required prior to moving into the unit. The purpose of this security deposit is to insure SMHA against tenant-caused damage to the apartment. Your deposit will be held in an account for you and will earn interest at the current rate. Upon

leaving your apartment in good condition, the security deposit will be refunded, including interest, less any charges for damages or monies owed to the Authority.

The amount of your security deposit is equal to one month's Total Tenant Payment. The dollar amount of the security deposit is noted in Part II of the Lease. No personal checks will be accepted for your security deposit. All security deposits must be paid in cash, banker's check or money order. A refunded security deposit will take approximately three (3) weeks to receive from the Authority.

You must give the SMHA a Proper 30-day notice of intent to vacate. (A month is from the 1st of the calendar month) or you will be charged the following month's rent.

Annual Income Re-examination

Your eligibility to continue occupancy with the Authority will be examined at least once a year. Your rent is based on your total family income, less exclusions.

You will receive a Continued Occupancy booklet prior to your housing anniversary date. This booklet must be filled out in its entirety. You are required to supply the Authority with information concerning ALL income received into the household by any family member, i.e. a signed statement of income from your employer, Social Security award letter, DSS budget, Workers Compensation benefits statement, child support print out from the Department of Social Services or recorded court order, bank statements of savings, stocks or bonds, etc.

If you are claiming no income, you may be required to recertify with the Authority, every ninety (90) days and pay the established minimum rent. If you are paying a minimum rent and your income status changes, you must report this change within 10 days. You may request a rent review at any time should your income decrease.

Should you fail to return your Continued Occupancy booklet by the date required, you may be charged a Fair Market Rent on the first day of the following month. Fair Market Rent will vary according to bedroom size and current market value.

Family Composition

The **law** requires you to inform us of any changes in your family composition, such as births, deaths, or any other changes in the number of household members. Not only is the size of the apartment that is most appropriate for you determined by the size of your family, frequently changes in family composition involve changes in your family income. If you start or stop receiving public assistance, please notify your Occupancy Specialist.

Other important changes must be reported as well. For example, you must report the loss or addition of a full-time, employed member of your family immediately. If you or a family member becomes unemployed you must report this fact to the Project Manager.

Similarly, if you wish to bring a relative or other person into your home for anything other than a short visit, you must obtain written permission from your housing manager. If your request is approved, any additional income received by this person may be added to your total family income to determine the amount of rent you pay.

Should you wish to add someone to your lease, that person must fill out an application and be deemed eligible. Any guest who stays 14 days or longer in a year period will be considered by the Authority as a permanent addition to your household and eviction for unauthorized person may commence. If for any reason a visitor stays longer than 14 days, you must have written permission. You can do this by contacting your Occupancy Specialist.

It is important to keep in mind that the U.S. Department of Housing and Urban Development (HUD) may perform an annual verification of this information through its Income Verification Program. Resident income data reported to the Housing Authority may be matched against records kept by the Internal Revenue Service and the Social Security Administration. If a discrepancy is detected the resident will be notified by letter, and asked to contact his or her Project Manager.

Sometimes, obviously, changes in family composition will mean that your rent will be reduced. Sometimes, they will mean the reverse. Either way, changes must be reported. That's the law.

COMMUNITY SERVICE

In accordance with the Housing Act of 1998, certain public housing residents must provide eight hours of community service a month as a condition of their tenancy. Community service is unpaid volunteer service to a local community-based organization or to your local community.

Every adult who is 18 or older and below the age of 62, who does not qualify for an exemption must provide community service. Many residents will qualify for an exemption. If however, you are not exempt, community service is a condition of your tenancy and your compliance or lack of compliance could affect your family's right to

remain in public housing. Information about Community Service and exemptions will be provided during your annual income re-examination.

EVICTION AND TERMINATION OF TENANCY

Though the most common form of eviction is for failure to pay rent, a tenancy may also be terminated when a resident or a member of a resident's family engages in prohibited conduct. Such conduct includes: willful misrepresentation of any material fact relating to eligibility for admission, continued occupancy, or the amount of rent to be paid; breach of rules and regulations; failure to provide satisfactory verification of family income; the transfer of possession of an apartment for use by a person or persons other than the tenant of record; chronic rent delinquency; poor housekeeping; and non-desirability.

Non-desirability is defined as conduct or behavior or any criminal activity that threatens the health, safety or right to peaceful enjoyment of the premises by other residents; or any drug-related criminal activity on or off the premises. The Tenant shall ensure neither the Tenant or any member of the Tenant's household engages in an abuse or pattern of abuse of alcohol that affects the health, safety or right to peaceful enjoyment of the premises by other residents.

Residents and their families can also be evicted for drug activity on or off of SMHA grounds. Residents are responsible for the conduct of all visitors, family members and guests to their apartments. Loitering and consumption of alcoholic beverages in public spaces is prohibited.

SMHA is a law-abiding agency that will take every step to make sure we proceed according to your rights under the Fifth & Fourteenth Amendments of the U.S. Constitution, called "Due Process of Law." SMHA will go on to evict you by legal proceedings in a court of law, before a fair and impartial judge who will hear whatever you have to say about the case to evict you.

MANAGEMENT AND MAINTENANCE SERVICES

Project Manager

Your Project Manager is responsible for the overall operation of your development. The Manager is responsible for the day-to-day management of the apartments, buildings and grounds of your housing development.

Occupancy Specialist

Your Occupancy Specialist assisted you through the process of your move to Public Housing. During your tenancy, he or she will almost always serve as your contact if you have encountered any problems in your home. An Occupancy Specialist's duties include apartment rentals, inspections, interviewing, complaint resolution, and income certification, to name a few.

Maintenance Personnel

The maintenance staff is responsible for keeping the physical plant at your development in working order. They keep elevators, hallways, stairwells and building entrances clean. They care for lawns, shrubs, and remove snow from the roads and common walkways. They make repairs in your apartment and keep the heat and hot water services operating properly. Please remember that maintenance staff will only make needed repairs in your apartment if you have reported the problem by calling the Maintenance Hot-Line at (518) 372-5896, so please do not approach maintenance personnel on site to report routine maintenance needs.

It takes a lot of work to keep your development running properly, and we're proud of our maintenance and management staffs. They, in turn, are proud to serve you.

If You Need Repairs

Contact the Maintenance Hot-Line: (518) 372-5896.

The Maintenance Hot-Line is open 24 hours a day, seven days a week. When a resident contacts the Maintenance Hot-Line, a Customer Service Representative will create a Work Order that Maintenance staff will respond to.

IF YOU NEED TO SPEAK WITH SOMEONE

The staff in your development should be able to answer all questions you may have concerning your apartment and the development itself. They should always be your "first stop" for questions about rent, conditions of occupancy, family composition and the like, and, of course, if you need repair work done.

If you feel that you haven't received appropriate answers to your questions, or if you are dissatisfied with the quality of work done or the anticipated date of completion you should contact your Project Manager. If you are not satisfied with the Project Manager's response, your next step should be written notice of the problem to the Executive Director.

Please keep in mind, if you contact the Executive Director without going through the Project Manager first, you will be referred back to your Project Manager.

CRIME AND SAFETY

Remember to call 911 in all cases of emergency and for all criminal activity.

Report emergencies and crime to the Housing Authority only after you have contacted the Schenectady Police Department. The Housing Authority is very committed to fighting drug users and drug dealers with every resource available, but we are not law enforcement.

If you suspect drug activity on Housing Authority property, please report this to the SMHA Crime and Drug Tip Line at: (518) 386-7050.

Employee ID Cards

Remember that every Housing Authority employee is required to carry an Identification Card.

It is your right to ask to see the ID Card when someone who says they are an Authority employee comes to your apartment. Do not feel that you are being rude when you ask for the card. Any legitimate employee will gladly provide proper identification.

His or her picture and name will appear on the card. **DO NOT** admit *anyone* unless they can present their ID card. No excuses are acceptable.

ANNUAL INSPECTION/RIGHT OF ENTRY

Once each year you will receive advance notice of a required management and maintenance staff visit to your apartment. This yearly inspection is required by the U.S. Department of Housing and Urban Development. You will receive a proper 2-day written notice of the inspection. If you are not home at the designated time, staff will enter your apartment to inspect.

Per your lease, and with a proper 2-day written entry notice, a duly authorized agent, employee, or contractor of SMHA will be permitted to enter your dwelling during reasonable hours (8:00 A.M. to 5:00 P.M.) for the purpose of performing routine maintenance, making improvements or repairs, inspecting the unit, or showing the unit for releasing.

When Tenant calls to request maintenance on the unit, SMHA shall attempt to provide such maintenance at a time convenient to Tenant. If Tenant is absent from the dwelling unit when SMHA comes to perform maintenance, Tenant's request for maintenance shall constitute permission to enter.

SMHA may enter Tenant's dwelling unit at any time without advance notification when there is reasonable cause to believe that an emergency exists.

MOVING OUT

Requirements

A resident who intends to move out of his or her apartment is required to do the following:

- 1. Inform your Occupancy Specialist and Project Manager.
- 2. Complete and sign a "Notice of Intent to Vacate" form.
- 3. Give at least 30 days' notice. If you do not give the required notice, you may be charged for up to 30 days after you vacate the apartment.
- 4. Return all of your apartment keys to the Housing Assistant and leave your apartment in the same condition as when you first moved in.

Note: The apartment should be left in the same condition it was in when you first moved in

Apartment Inspections

Residents are entitled to an apartment inspection with management staff prior to moving out to identify any items for which they will be responsible. SMHA will inspect the unit after Tenant provides notice of intent to vacate, and prior to the time the Tenant vacates, and give Tenant a written statement of the charges, if any, for which Tenant is responsible. Tenant and/or representative may join in such inspection, unless Tenant vacates without notice to SMHA. [966.4(i)]

Damage Charges

If you move from your apartment, it should be left in the best possible condition. You will be charged for any damages, beyond reasonable wear and tear. While you are living in your apartment, you will be charged for the cost of repairing any damage caused by negligence. Once again, the apartment should be left in the same condition as it was when you moved in. Refer to the list of "Special Charges to Tenants for Repair of Damages" that is attached to your lease.

WITHOUT YOUR HELP

During the years we have been in operation, residents and Authority staff have worked together to create communities to be proud of, where, by-and-large, people care for and respect each other's rights and property.

Your development needs your commitment to that kind of care and respect. In fighting the graffiti "artists"... in teaching your children the rules of safety and respect for property, in saving energy, reporting criminal activity and dangerous animals, preventing mildew... dozens of ways. Without your help in these areas, the strength of community that exists now, and SMHA's ability to provide services, is seriously threatened.

Elevators

Elevators are found in some SMHA buildings. They are easy to break, expensive to fix and very dangerous when they are not used properly. To help ensure prompt elevator service and avoid breakdowns and accidents, we ask for your fullest cooperation. Here is how you can help to keep your elevator system in good working order:

- Teach children the rules of elevator safety.
- Report all incidents of elevator vandalism to your Project Manager and the Police.
- Avoid overcrowding.
- Do not hold elevator doors open for extended periods of time. If a car stalls between floors, just press the emergency button and keep calm. Help will be on the way immediately.
- If an elevator is out of order, report it to the Project Manager right away. When your Project Manager is closed, please phone the maintenance Hot-Line number (518) 372-5896.

Garbage Disposal

The SMHA has provided each tenant with appropriate containers for proper trash and garbage disposal.

Your Project Manager or Occupancy Specialist will notify you of your trash removal schedule and rules for proper trash disposal. You must follow these rules. Not following the rules may result in eviction proceedings. When you violate these

procedures, you will be issued a CITATION explaining why your trash was rejected. The City Ordinance will be enforced to keep our developments safe and sanitary.

The labor cost to the Authority to pick up strewn papers, glass, cans, etc. is a big expense each week at each development. This money can be used to help improve the apartments and development if tenants cooperate by picking up after themselves. Please don't step over litter – pick it up.

Medical Waste Disposal

Upon request, the SMHA will provide plastic containers to every tenant that uses syringes for any purpose, or for disposal of contaminated dressings.

Our Maintenance Staff will pick up your full container(s) and supply you with a new one upon your request. Proper disposal of such items is mandated by State and Federal laws. Proper disposal is for the safety of you, your neighbors and staff of the SMHA. If you use syringes for insulin, pain medication or any other reason, please contact the maintenance HOT LINE at (518) 372-5896 to arrange for this service.

We are asking for your cooperation in this very important matter to help us provide safe and decent living conditions for all our tenants and protection for our staff in removal of such items.

There is no charge for this service.

Garbage Compactors

Compactors are the machines that compress trash after it is deposited in the hoppers located on each floor of some buildings. Please keep in mind, compactors are for trash — not for recyclables!

Here are some rules to follow:

- Only throw into the hopper trash that will slide down easily don't force it! Do
 not dispose of any trash in hallways, stairways, elevators, lobbies or rear exits. Call
 your Project Manager if you have a large quantity of trash that you don't know
 what to do with, or something that is too large for the hopper.
- Don't throw mops and broomsticks into hoppers; they will cause jam-ups.
- Don't throw newspapers, magazines, wire coat hangers, cardboard boxes or other recyclables into the hoppers. Put them in the appropriate recycling container.

AND, NEVER place burning materials or cigarettes in any compactor chute!

Gas and Electricity

We suggest the following ways to save on gas and electricity. Following these simple suggestions year-round should create a significant reduction in energy consumption:

- When you leave a room, turn the lights out and turn off the television or radio when you're not watching or listening.
- Keep the use of electrical appliances, such as irons, hair dryers, toasters, broilers and microwaves, to the practical minimum. If you're buying any of these items new, buy models that are labeled "energy-efficient."
- In the event of an electrical interruption, use flashlights instead of candles. Always keep spare batteries on hand.
- Only use air conditioners and fans when you really need them, and don't leave them running when you leave your apartment. Once again, don't forget to check with your Project Manager before purchasing an air conditioner to find out about any specifications or fees associated with it.
- When removing an item from your refrigerator, make your selection and close the door promptly. Don't keep the door open.
- Use the minimum amount of cooking gas necessary to do the job.
- NEVER USE YOUR STOVE TO HEAT YOUR APARTMENT.
- Do not run hot water continuously when washing. Fill the sink only to the required level and report any dripping faucets and/or running toilets to maintenance. Contact your Project Manager for new drain stoppers, if necessary.
- Operate washing machines only as needed, with a full load.

Heat and Hot Water

The Schenectady Municipal Housing Authority provides thermostats in your apartment that allow a maximum temperature of 70° Fahrenheit (72° degrees in apartments with elderly tenants). This temperature is in full compliance with, and exceeds, New York State Law and Schenectady City Code requirements.

The NYS Property Maintenance Code requires that heat shall be supplied during the period of Sept. 15 through May 31 at a temperature of not less than 65° in all habitable rooms.

The Schenectady City Code requires that heat shall be supplied during the period of Oct. 13 through May 31 at a temperature of not less than 68°.

If your new thermostat reads 70°, then that is the temperature in your apartment. Due to the high cost of fuel, everyone must conserve energy.

PLEASE, do not light your oven or stovetop to warm your apartment beyond 70°. This is a major fire hazard. It is also a waste of energy. SMHA will monitor energy use and charge residents for excessive utility use, per the lease.

Using a space heater near your thermostat will cause your furnace to shut down, cooling other parts of your apartment below 70°.

Air conditioners and open windows will cool your apartment; remove all air conditioners and close windows. Tampering with your thermostat is a violation of your lease. We are making these changes to save energy and tax dollars.

Wading Pools

This policy is for the protection and benefit of all Schenectady Municipal Housing Authority residents to ensure the safe and sanitary use of wading pools on Schenectady Municipal Housing Authority property.

- 1. Permanent swimming pools are not allowed.
- 2. Wading pools shall not extend beyond six (6) feet in diameter.
- 3. Wading pool walls shall not extend beyond a height of fifteen (15) inches.
- 4. Wading pools must not be used prior to June 1 or after September 15 of each year and must be stored at the end of each season. Wading pools may not be stored outside during the off-season.
- 5. Wading pools must be emptied after each use.

- 6. Wading pools must be emptied of water, removed and securely stored at the end of each day, before dark. Wading pools shall only be used during daylight hours.
- 7. Wading pools in use or with any water in them must be under the constant supervision and observation of the adult pool owner or his/her adult designee. The supervising adult must, at all times, be in a clean line of sight and sound of the wading pool and no more than six (6) feet away.
- 8. Resident/owner is responsible for any damage and/or injury caused by the pool. The cost of any damage to Schenectady Municipal Housing Authority property, such as damage to grass, may be charged to the resident/owner of the wading pool.
- 9. The Schenectady Municipal Housing Authority reserves the right to remove from its property, without immediate notice to the resident/owner, any wading pool that is not in compliance with this policy.

Yard/Garage Sales

It is your responsibility to be in compliance with the Code of the City of Schenectady as related to the number and frequency of sales, permits and permit fees, hours of operation, advertising, conduct, penalties for offenses, and any other requirements imposed by the City of Schenectady. Yard/Garage Sales that are not in compliance with the Code of the City of Schenectady are not permitted on SMHA property.

FIRE SAFETY

We can't emphasize enough the importance of keeping self-closing doors fully operable and maintaining clear access to windows and doors. There are a few more fire safety tips we'd like to leave with you to minimize the risk of fire for you and your neighbors.

Household Fire Hazards

Cooking and smoking are the causes of most fires in homes in the United States. So, in addition to keeping your stovetop clean, remember to keep flammable materials, such as potholders, towels, newspapers and plastic bags away from the stove. When you have something cooking, don't leave the stove unattended. If there is a grease fire, never use water to put it out; cover the pot or pan with a lid to smother the fire.

Fireworks and Sparkling Devices

Fireworks are illegal in New York State as they pose a significant danger to the public health and safety when used by nonprofessionals. Sparkling devices are not fireworks but are dangerous if used by or around children, in residential neighborhoods, and in or around buildings. Every year sparkling devices are responsible for millions of dollars in property damage and hundreds of emergency room visits.

In order to maintain a safe environment for all SMHA residents and to protect your apartment, the use or storage of fireworks and sparkling devices is prohibited on SMHA property.

Smoking

SMHA has instituted a Smoke-Free Policy for Tenants of Ten Eyck Apartments, Schonowee Village and Lincoln Heights. On these properties, Tenants may not smoke in their apartments or anywhere else on the properties, except areas designated for smoking by SMHA.

On all SMHA properties, Tenants must remember, smoking is not permitted in the lobby, the elevator, or any other public space in any building. Residents of properties where smoking is allowed in apartments should make sure that cigarettes and matches are completely extinguished before they are thrown into a trash container or compactor chute.

Fires from smoking frequently occur in the living room as well as the bedroom. Couches and recliners can ignite when people leave burning cigarettes unattended or fall asleep with a cigarette while watching television. To avoid fires from smoking, never smoke when medicated or sleepy and never smoke in bed.

Before emptying ashtrays, fill them with water to make sure no ashes are smoldering. Do not balance an ashtray on the arm of a chair or sofa. Instead, keep all ashtrays on a level surface so they cannot tip over. **Always keep matches and lighters out of the reach of children**.

Electrical Fires

To avoid electrical fires in your apartment, replace all frayed, cracked or broken electrical cords with new ones, and don't plug more than one large appliance into a single electrical outlet. Never attempt to extinguish a fire in an electric appliance or outlet with water.

Gasoline and Kerosene

It is illegal to store gasoline or kerosene in your apartment or to use, keep or store in your apartment a space heater or other device using gasoline or kerosene.

Candles

We have had many serious fires in SMHA apartments caused by lighted candles. Each and every tenant should cease from lighting candles in our Public Housing Authority apartments and common areas. This is for our protection, and is in the best interest of all of us.

The U.S. Fire Administration, Department of Homeland Security, has published the following tragic and preventable examples of fires ignited by lighted candles:

- Three unattended children died in a fire that was started by a burning candle.
- A lighted candle ignited the hair of a person who fell asleep on a couch causing only minor burns – but the ensuing fire killed a 9 year old and severely injured another family member.
- A student died when a lighted candle ignited her bedding.
- Eleven members of a family died in a fire when a lighted candle ignited a mattress.
- Two children died in a fire when a lighted candle rolled under the Christmas tree.
- A mother and young baby died when a burning candle used for religious observances ignited cabinetry.
- Fact: The majority of candle fires result from human error and negligence.

Therefore, it is incumbent that each and every tenant cease from lighting candles in our Public Housing Authority apartments and common areas.

Gas Grills

We can all appreciate the taste of food cooked over an open fire, but we need to make sure that certain guidelines and rules are followed so that we are sure that cooking is done safely.

 The use of grills on porches, patios or under overhangs is prohibited by Fire Code. Fires in approved containers shall be permitted, provided that such fires are not less than 15 feet from any structure. An "approved container," in this case is a grill.

- The storage of propane bottles in dwellings, such as those used to fuel gas grills, is strictly prohibited. A leaking bottle or one exposed to an outside heat source could cause a serious explosion.
- Using self-starting charcoal is preferable. The use of other flammable liquids, such as gasoline, presents a serious fire hazard as flammable vapors spread quickly. Never add starting fluid to a grill once it has been lit. The result could be a dangerous flare-up.
- Don't leave a hot grill unattended, especially around small children. Make sure that coals are extinguished and cool before disposing them.

By following these simple rules the chance of an injury or fire damage is greatly reduced. Proper attention to hot grills, common courtesy, and a safe clean-up are all part of an enjoyable cook out.

CLEANING TIPS

General

- 1. Walls: should be clean, free of dirt, grease, holes, cobwebs, and fingerprints.
- 2. Floors: should be clean, clear, dry and free of hazards.
- 3. Ceilings: should be clean and free of cobwebs.
- 4. Windows: should be clean and not nailed shut. Shades or blinds should be intact.
- 5. Woodwork: should be clean, free of dust, gouges, or scratches.
- 6. Doors: should be clean, free of grease and fingerprints. Doorstops should be present. Locks should work.
- 7. Heating units: should be dusted and access uncluttered.
- 8. Trash: shall be disposed or properly and not left in the unit.
- 9. Entire unit should be free of rodent or insect infestation.

Kitchen

- 1. Stove: should be clean and free of food and grease.
- 2. Refrigerator and freezer: Door(s) should close properly and be clean. The inside and outside of the refrigerator must be kept clean. Door gaskets that seal the cold air in must be cleaned frequently to prevent damage to them. Dirty gaskets can stick and cause them to pull away from the refrigerator. Gaskets damaged

- due to failure to clean is considered tenant damage subject to charges against the tenant.
- 3. Cabinets: should be clean and neat. Cabinet surfaces and countertop should be free of grease and spilled food. Cabinets should not be overloaded. Storage under the sink should be limited to small or lightweight items to permit access for repairs. Heavy pots and pans should not be stored under the sink.
- 4. Exhaust fan: should be free of grease and dust.
- 5. Sink: should be clean, free of grease and garbage. Dirty dishes should be washed and put away in a timely manner.
- 6. Food storage areas: should be neat and clean without spilled food.
- 7. Trash/garbage: should be stored in a covered container until removed to the disposal area.

Bathroom

- 1. Toilet and tank: should be clean and odor free.
- 2. Tub and shower: should be clean and free of excessive mildew and mold. Where applicable, shower curtains should be in place, and of adequate length.
- 3. Lavatory: should be clean.
- 4. Exhaust fans: should be free of dust.
- 5. Floor: should be clean and dry.

Storage Areas

- 1. Linen closet: should be neat and clean.
- 2. Other closets: should be neat and clean. No highly volatile or flammable materials should be stored in the unit.
- 3. Other storage areas: should be clean, neat and free of hazards.

Outside the Apartment

- 1. Yards: should be free of debris, trash, and abandoned cars. Exterior walls should be free of graffiti.
- 2. Porches (front and rear): should be clean and free of hazards, including snow and ice. Any items stored on the porch shall not impede access to the unit.
- 3. Steps (front and rear): should be clean, and free of hazards, including snow and ice.
- 4. Sidewalks: should be clean and free of hazards, including snow and ice.
- 5. Storm doors: should be clean, with glass or screens intact.
- 6. Parking lot: should be free of abandoned cars. Tenants are permitted to only change tires, oil, air filters and perform minor tune-ups on their own vehicle.

- 7. Hallways: should be clean and free of hazards.
- 8. Stairwells: should be clean and uncluttered.
- 9. Laundry areas: should be clean and neat. Remove lint from dryers after use.
- 10. Utility room: should be free of debris, motor vehicle parts, and flammable materials.

Mold and Mildew

Mold and mildew are fungi that grow on, and sometimes in, damp surfaces and objects. In nature, molds help break down dead materials and can be found growing on soil, foods, plant matter, and other items. Molds produce microscopic cells called "spores" which are very tiny and spread easily through the air. Live spores act like seeds, forming new mold growths (colonies) when they find the right conditions. Mold is most likely to grow where there is water or dampness, such as in bathrooms.

Most types of mold that are routinely encountered are not hazardous to healthy individuals. However, too much exposure to mold may cause or worsen conditions such as asthma, hay fever, or other allergies. The most common symptoms of overexposure are similar to reactions to plant pollen, such as, coughing, congestion, runny nose, eye irritation, and aggravation of asthma.

Preventing Mold

All molds need water to grow, and are most often confined to areas near water sources. Removing the source of moisture — by repairs and by providing sufficient ventilation — is critical to preventing mold growth.

The Fresh Air Cure

Letting *fresh air* into your apartment will help to lower the moisture, and at the same time this will help reduce dust mites and cockroaches. Keep your apartment well ventilated by opening windows, using fans, and arranging furniture so that windows are not blocked.

Other Ideas That Will Help:

- Use your stove only for cooking, never for heating;
- Keep your drapes open during the day;
- Request repair of leaky plumbing or other water leaks as soon as possible;
- Keep the "drip pans" in your air conditioners, refrigerators and dehumidifiers clean and dry;
- If you have a bathroom window, keep it open even a little, when weather permits, especially when you are showering;

- If you have an exhaust fan in your bathroom, make sure it is working; inform your Housing Manager if it's not;
- Hang wet clothes to dry in *open areas*, such as on bathroom shower rods, or on drying racks; thoroughly wring out clothes prior to hanging; take slow drying heavy items to the Laundromat.

Cleaning Mold

Once you have detected mold, act quickly! Mold should be cleaned as soon as it appears. Persons cleaning mold should be free of allergies or symptoms such as nasal congestion, cough, sore throat, or upper respiratory infections. Wear gloves and protective eye goggles and clean only small areas at a time using a detergent/ soapy solution, or an appropriate household cleaner, preferably one that is labeled "antimicrobial." The cleaned area should then be thoroughly dried, and any sponges or rags used to clean mold should be disposed of. Absorbent materials that contain mold, such as linen or carpets, might need to be replaced.

If the Problem Persists

Mold and mildew can pose a health hazard for you and your family, so it is important to eliminate the problem as soon as possible.

When you've tried cleaning fluids and proper ventilation and nothing seems to help, report mold to your Project Manager. A returning mold condition may indicate an underlying problem such as a leak. Your Housing Manager will provide you with assistance to correct this condition.

GETTING INVOLVED

Resident Councils

Most Authority developments have Resident Councils, also referred to as Tenant Associations, or Resident Councils. These are democratically operated organizations that are intended to promote the welfare of their development and, in some instances, the surrounding neighborhood. The Resident Association is the core of resident representation. The Resident Association Executive Board, elected by Resident Association members, typically consists of a President, Vice-President, Secretary, Treasurer, and Sergeant At Arms.

Participation in your Resident Association is an important way to ensure that the association is active and responsive to resident needs in your development. Joining your

Resident Association is one of the easiest and most effective ways to feel like a part of your community. To find out how you can join, contact your local Project Manager.

The Resident Advisory Board (RAB)

The primary function of the Resident Advisory Board is to advise SMHA in the creation of the annual Agency Plan that it is required by federal law to submit to the U.S. Department of Housing and Urban Development (HUD). The members of the RAB discuss various management issues covered in the Plan, express their concerns, and provide recommendations. These recommendations are considered as the Plan is drafted. If you are interested in serving on the RAB, please contact your Project Manager.

Tenant Commissioners

Two Tenant representatives, who are residents of the Authority's housing, are elected by the tenants to membership to the Authority's Board of Commissioners to serve for terms of two years. If you don't know how to contact the Tenant Commissioners that represent you, or you want to know how to become a Tenant Commissioner, please contact your Project Manager.

PERSONS WITH DISABILITIES

SMHA residents with mobility impairments and other physical disabilities are entitled to transfers to apartments that have been made accessible. An apartment is considered to be accessible if, in addition to necessary modifications to the apartment itself, a mobility impaired resident can get from the street to the apartment without any obstruction. A resident may also request that his or her current apartment be modified to provide a "reasonable accommodation" for a disabled family member. A "reasonable accommodation" can be a structural, such as the installation of a grab-bar or a roll-in shower; and/or a change in SMHA policies, procedures or practices so that individuals with mobility impairments and other physical disabilities have equal opportunities to participate in and benefit from SMHA programs.

If you or a member of your household becomes disabled at any time while living in a SMHA development, you may contact your Project Manager to inquire about transfers and reasonable accommodations.

IMPORTANT TELEPHONE NUMBERS

Police or Fire Emergencies	911
Police Department – Non-Emergency	.382-5200
Maintenance Hotline	.372-5896
Drug and Criminal Tip Line	.386-7050
Tenant Investigator	.386-7015
Client Services / Occupancy Department386-7030 or	⁻ 386-7008
Project Manager – Yates Village	.386-7007
Project Manager – Steinmetz Homes/MacGathan Townhouses/Maryvale Apts	.386-7004
Project Manager – Ten Eyck/Lincoln Heights/Schonowee Village	.386-7003
Fire Department – Non-Emergency	.382-5141
Tenant Accounting386-7009 or	⁻ 386-7036
Administration Office	.386-7000
National Grid Gas Emergency	.462-7551
TDD (Hearing Impaired)	372-0184